# **State of Connecticut**

# Strategic Plan

for

# **Traffic Records**

**June 2010** 





**Connecticut - Traffic Records Coordinating Committee** 

## 2010 Traffic Records Strategic Plan

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## Introduction

A traffic records system is critical for stakeholders to be able to identify priorities for State and local highway safety programs, evaluate the effectiveness of improvements being made, promote information sharing, and monitor trends, incident reports, persons injured or killed, property damage, rates and other outcomes or impacts.

Analyses of data from a traffic records system data base are used to identify and strategically target limited resources to traffic safety problems and provide for safer and more efficient roadways in the State. A management approach to transportation safety requires a comprehensive traffic records system.

#### **Comprehensive Traffic Records System** Timely, Accurate, Complete, Uniform, Integrated, Accessible Vehicle, Titles, **Road Characteristics** Traffic, **Pavement** Registrations **Location. Structures** Inventory, Vehicle Ratings Inspections. Roadway Carrier Data Information Roadway and Traffic Titles, Registrations, VIN, Tag, Data Crash Inspections Owner Characteristics Other **Vital Statistics** Crash Information **EMS Response, Census Data** Information **BAC, Drug, Death** Crashes, Injury Reports Operator Observation. Information Survey, Demographic Reports **Cost Data** Crash Insurance, Driver Characteristics Inventory, Performance, listory Cost Data, VMT Reports **EMS Run Reports,** Citations. **Emergency Department**, Arrests **Hospital Inpatient, Trauma** Convictions **Driver/Person** Registry, Outpatient, **Dispositions** Reports Information Driver **Insurance Claims** Licensing and **Enforcement/** Control **Improvement Adjudication** Information Safety Equipment Utilization. NHTSA Traffic Records Advisory Position in Vehicle, Identifiers, Injury Status

The traffic records strategic plan is an active document updated annually to reflect new issues and the changing environment within highway safety and traffic safety data systems. Information contained in this document, together with findings and recommendations from the 2007 Traffic Records Assessment, constitute the content revision for the 2010 Section 408 Application Strategic Plan. Included in this plan are the deficiencies in the State's traffic records system together with information concerning how additional funding could be used to address identified deficiencies.

For the past few years, the work of the State Traffic Records Coordinating Committee (TRCC) has focused on the development of electronic field data capture of motor vehicle crash, citation, EMS, patient care, and other incident reporting, including the back-end systems to receive and process this data. A primary objective of the TRCC has been a state crash data repository as outlined and discussed in the 2007 Traffic Records Assessment. The TRCC has also continued to emphasize the development and implementation of data transmittal protocols that allow for the upload of data to the appropriate State and local databases.

The TRCC continues to strive for increased support for law enforcement participating in the electronic field data capture of traffic citation information, which addresses one of the core system components of a traffic records system - Citation/Adjudication. Expected impacts from e-citation reporting include:

- Expanded management information and targeted enforcement activities in equipped municipalities:
- Improved timeliness / availability of citation data to the courts; and
- Improved accuracy and completeness of collected and submitted citation data.

To complement the continuation/completion of the development of the back-end process for the electronic capture of citation data by law enforcement, the TRCC proposes in the 5<sup>th</sup> year application for Section 408 funding, the increased support for state and local law enforcement for additional e-citation equipped law enforcement vehicles.

The need for a state crash data repository remains to provide a complete system for data storage. access, and analysis of motor vehicle traffic crash data for all involved stakeholders. Improving motor vehicle traffic crash data will ultimately help in making better programming decisions, i.e., transportation planning, public health, highway safety, driver licensing, engineering and law enforcement deployment.

The State has been fortunate in the establishment of an electronic emergency medical services Patient Care Report (PCR) data collection system, initiated in January 2007. In June 2008, the Department of Public Health (DPH)/Office of Emergency Medical Services (OEMS) completed the development of the State repository server and began to receive PCR data electronically from local EMS providers. All EMS providers who received 408 funding for the purchase of laptop computers were required to initiate electronic submission of PCR data to OEMS, beginning January 1, 2009.

Transportation safety data systems provide information, which is critical to the development of policies and programs that maintain the safety and the operation of the nation's roadway transportation network. <sup>1</sup>Motor vehicle traffic crash reporting that is timely, complete and accurate provides valuable data to many different groups of people.

## Safety Data Project Funding

## 2006 - 2007 Projects

The seven projects listed, and the amount of funding requested for each, were proposed for the 1<sup>st</sup> year 2006 Section 408 application.

EMS PCR (Patient Care Reporting Data Collection System)	\$250,000
<ul> <li>Captain Electronic PR-1 and Citation Local Law Enforcement Pilots</li> </ul>	250,000
NexGen Electronic PR-1 CSP to DOT Transfer	300,000
NexGen Electronic PR-1 Local Law Enforcement Pilots	250,000
EMS PR-1 Data Analysis Project	60,000
Crash Data Clearinghouse	100,000
Safety Data Project Manager	100,000
Total 408 funding requested	\$1.310.000

The State was awarded \$380,000 in 408 funds for year 2006. The four projects listed, and the funding sources for each, were proposed and agreed to by the Connecticut TRCC.

•	EMS PCR (Patient Care Reporting Data Collection System) (408)	\$190,000
•	CAPTAIN Electronic PR-1 and Citation Local Law Enforcement Pilots (408)	190,000

Safety Data Improvements ------ Section 408 Application

<ul> <li>NexGen Electronic PR-1 CSP to DOT Transfer (406)</li> <li>NexGen Electronic PR-1 Local Law Enforcement Pilots (406)</li> </ul>	150,000 150,000
<ul> <li>EMS PR-1 Data Analysis Project (discussed/no funding provided)</li> <li>Crash Data Clearinghouse (discussed/no funding provided)</li> <li>Safety Data Project Manager (discussed/no funding provided)</li> </ul>	
Total 408 monies for traffic records improvements	380,000

300,000

## 2007 - 2008 Projects

Total 406 monies for traffic records improvements

The five projects listed, and the amount of funding requested for each, were proposed for the 2<sup>nd</sup> year 2007 Section 408 application.

•	EMS PCR (Patient Care Reporting Data Collection System) CAPTAIN Electronic PR-1 and Citation Local Law Enforcement Pilots NexGen Electronic PR-1 CSP to DOT Transfer NexGen Electronic PR-1 Local Law Enforcement Pilots Electronic Citation Processing System	\$310,000 100,000 125,000 100,000 75,000
•	State Crash/Traffic Records Data Clearinghouse (no funding requested)	
Total 408 funding requested \$710,000		

The State was awarded \$500,000 in 408 funds for year 2007. The five projects listed were proposed and agreed to by the Connecticut TRCC.

•	EMS PCR (Patient Care Reporting Data Collection System) (408)	\$310,000
•	CAPTAIN Electronic PR-1 and Citation Local Law Enforcement Pilots (408)	100,000
•	NexGen Electronic PR-1 CSP to DOT Transfer* (406)	150,000
•	NexGen Electronic PR-1 Local Law Enforcement Pilots (406/408)	100,000
•	Electronic Citation Processing System (408)	75,000
•	State Crash/Traffic Records Data Clearinghouse (no funding provided)	
	tal 408 monies for traffic records improvements tal 406 monies for traffic records improvements	500,000 235,000

<sup>\*</sup>The NexGen Electronic PR-1 CSP to DOT Transfer was increased from 125,000 to 150,000.

## 2008 - 2009 Projects

The four projects listed, and the amount of funding requested for each, were proposed for the 3<sup>rd</sup> year 2008 Section 408 application.

•	EMS PCR (Patient Care Reporting Data Collection System)	\$310,000
•	CAPTAIN Electronic PR-1 and Citation Local Law Enforcement Pilots	120,000
•	NexGen Electronic PR-1 CSP to DOT Transfer	150,000
•	Electronic Citation Processing System	75,000
To	tal 408 funding requested	\$655,000

The State was awarded \$500,000 in 408 funds for year 2008. In October 2008, the following six projects with funding sources were agreed to by the TRCC.

<ul> <li>EMS PCR (Patient Care Reporting Data Collection System) (408)</li> <li>CAPTAIN Electronic PR-1 and Citation Local Law Enforcement Pilots (408)*</li> <li>NexGen Electronic PR-1 CSP to DOT Transfer (406)</li> </ul>	\$310,000 95,000 150,000
NexGen Electronic PR-1 Local Law Enforcement Pilot (406)	100,000
<ul> <li>Electronic Citation Processing System (408)**</li> <li>CSP to CIB E-Citation Data (408)</li> </ul>	70,000 25,000
Total 408 monies for traffic records improvements Total 406 monies for traffic records improvements	500,000 250,000

<sup>\*</sup>Offer by CAPTAIN (25,000) to CSP for pilot test of E-Citation.

## 2009 - 2010 Projects

The five projects listed, and the amount of funding requested for each, were proposed for the 4<sup>th</sup> year 2009 Section 408 application.

•	Electronic Citation Processing System Electronic Payment Processing System Emergency Medical Services Patient Care Reporting Data Collection System	\$75,000 25,000 100,000
•	Electronic Motor Vehicle Accident Reporting to DOT E-Citation Pilots for Local Law Enforcement	150,000 300,000
Total 408 funding requested		\$650,000

The State was awarded \$500,000 in 408 funds for year 2009. In October 2009, the following five projects with funding sources were agreed to by the TRCC.

• E	Electronic Citation Processing System Electronic Payment Processing System Emergency Medical Services Patient Care Reporting Data Collection System	\$75,000 25,000 100,000
• E	Electronic Motor Vehicle Accident Reporting to DOT E-Citation Pilots for Local Law Enforcement	150,000 300,000
	408 monies for traffic records improvements 406 monies for traffic records improvements	500,000 150,000

As a result of discussions by stakeholders during the March 3<sup>rd</sup> and April 28, 2010 meetings of the TRCC, and followup e-mail/messages to the TRCC on March 31, and April 14, 2010, the following projects with requested funding are proposed for the 5<sup>th</sup> year application, 2010 – 2011 Section 408 safety data improvements.

## 2010 - 2011 Projects

The projects listed, and the amount of funding requested for each, are proposed for the 5<sup>th</sup> year 2010 Section 408 application.

•	State Motor Vehicle Crash Data Repository	\$225,917
•	E-Citation Processing System	150,000
•	E-Citation Pilots for Local Law Enforcement	50,000
•	F-Citation Pilots for State Law Enforcement	50,000

<sup>\*\*</sup> Adjustment made @ 408 cap - 5,000

Safety Data Improvements ------ Section 408 Application

E-EMS Patient Care Reporting Data Collection System

100,000

E-Motor Vehicle Crash Reporting CSP to DOT

50,000

• Crash Outcome Data Evaluation System (no funding requested)

Total 408 funding requested

\$625,917

## **Program Level Information**

**State Transportation Safety Data System Contact:** Point of contact for questions related to the Strategic Plan or other traffic records-related issues

Name: Joseph T. Cristalli, Jr.

Title: Transportation Principal Safety Program Coordinator

Agency: Connecticut Department of Transportation

Office: Transportation Safety Section

Address: 2800 Berlin Turnpike City, ZIP: Newington, CT 06131

Phone: 860-594-2412

Email: joseph.cristalli@ct.gov

**Traffic Records Coordinating Committee (TRCC):** This year the TRCC tracked its progress and managed safety project development by posting documents on its website, which was used to monitor and update the strategic plan, track ongoing projects, post meeting updates and include presentations from TRCC meetings as well as other workshops and sources of information, including the NHTSA website of over 900 safety data projects implemented nationwide in the first four years of the Section 408 program. The TRCC website is located at <a href="https://www.ct.gov/dot">www.ct.gov/dot</a>, under Programs and Services, then Transportation Safety Programs.



#### ne Records coordinating committee

Message to Stakeholders Read This First

Safety Data Projects

2010 Strategic Plan

TRCC Meeting

Traffic Records Timeline

Traffic Records Assessment 2007

Federal Register Section 408 Description

TRCC Stakeholders

Traffic Records Website Links

**Authority** – The Connecticut TRCC continues to operate under the authority of and by the appointment of the Administrators of the Connecticut Department of Transportation, Connecticut Department of Motor Vehicles, Connecticut Department of Public Health, and the Judicial Branch who represent the core safety data systems: Motor Vehicle Crash, Roadway, Driver License/History, Vehicle Registration, Injury Surveillance/EMS, and Citation/Adjudication.

Letters of delegation (Administrators listed below) are attached to the Section 408 application.

Letters of delegation from these Administrators designate individual(s) to attend and participate on the TRCC, as their representatives.

Crash Data System:

Name: Joseph F. Marie Title: Commissioner

Agency: Department of Transportation

Driver License / History Data System:

Name: Robert M. Ward Title: Commissioner

Agency: Department of Motor Vehicles

Injury Surveillance / EMS Data System:

Name: J. Robert Galvin Title: Commissioner

Agency: Department of Public Health

Citation / Adjudication Data System:

Name: Joseph D. D'Alesio

Title: Executive Director of Operations

Agency: Superior Court

Vehicle Registration Data System:

Name: Robert M. Ward Title: Commissioner

Agency: Department of Motor Vehicles

Roadway Data System:

Name: Joseph F. Marie Title: Commissioner

Agency: Department of Transportation

**TRCC** (**Technical Level**) – The Connecticut TRCC, supported by the Transportation Safety Section, continues an active, full schedule. In its efforts to seek improvements in the State's traffic records system, as outlined in this Strategic Plan and reflected in the 2007 Traffic Records Assessment, the TRCC's emphasis has followed the original recommendations from the Section 408 process for measures of improvements – *completeness*, *uniformity*, *timeliness*, *accuracy*, *integration* and *accessibility* of the data by stakeholders.

The following vision and mission statements, reviewed during TRCC meetings in 2009 and 2010, continue to support the goals and objectives of the TRCC.

## **TRCC Vision**

A comprehensive Traffic Records System that provides reliable Data critical to the development of policies, and programs that enhance the operation and safety of the Connecticut Highway Transportation (National, State, and Local Roads) System.

#### **TRCC Mission**

Develop and promote a comprehensive Traffic Records System that provides Timely, Accurate, Complete, Uniform, Integrated, and Accessible Traffic Records System data for management of Highway and Traffic Safety Programs.

## The Connecticut TRCC shall:

- a. Include representatives from highway safety, the highway infrastructure, law enforcement. adjudication, public health, injury control and other State and federal agencies and organizations;
- b. Have authority to review the State's highway safety data and traffic records system and review changes to such systems before the changes are implemented;
- Provide a forum for the discussion of highway safety data and traffic records system issues and report on such discussions to the agencies and organizations in the State that manage and use highway safety and traffic records system data:
- d. Consider and coordinate views of organizations in the State that are involved in the collection. management and use of traffic records system data:
- Represent the interests of traffic records system agencies and organizations to outside e. organizations; and
- f. Review and evaluate new technologies that have potential application for improving the Timeliness, Accuracy, Completeness, Uniformity and Accessibility of Traffic Records System data.

Participants on the TRCC (2010 roster attached), which meets bi-monthly, include 8 new stakeholders<sup>2</sup> added this past year, while 18 members left due to changing job assignments.

Crash Data Systems - MMUCC Audit: The Federal Register requests that States document the <sup>3</sup>MMUCC Guideline data elements that they collect and use within their crash data system.

In early 2010, the TRCC decided to revisit the State's PR-1 crash report form to determine if it still meets user needs. The previous assessment of the PR-1, which led to revisions in the form and crash report training, began in 1993. The TRCC agreed to the forming of a PR-1 working group, which has met for a few months and is now taking a closer look at the MMUCC Guideline data elements as a part of the PR-1 review.

The State TRCC continues its focus on safety data improvement projects that allow measurement of change/impact in the short term. As noted in the 2007 408 application, emphasis was placed on activities like the <sup>4</sup>CVARS project that provided for electronic capture and submittal of commercial vehicle crash data. The TRCC also continues to focus on increasing the number of MMUCC data elements that are included in the <sup>5</sup>core of a State crash data repository. Noted in previous 408 applications, the PR-1 contains 48 of the 75 MMUCC data elements, but only <sup>6</sup>23 are included on the ConnDOT crash data file. With electronic crash data capture and submittal, the number of MMUCC data elements included in a

State crash data repository would provide for all 48 of the collected MMUCC data elements. A Detailed PR-1 MMUCC <sup>7</sup>comparison (available upon request) was provided in the 2007 Section 408 submission.

EMS Data Systems - NEMSIS Audit: The Federal Register requires that States document the NEMSIS data elements that they collect and use within their EMS data system.

For the 2006 Section 408 Application, the Office of Emergency Medical Services documented in a letter to the ConnDOT Transportation Safety Section that the existing State paper EMS run report contained a third of the recommended Silver NEMSIS data elements.

The use of NEMSIS was mandated beginning January 2007 and all EMS services provided Toughbook laptop computers were required to have <sup>8</sup>Gold Standard NEMSIS compliant software and be trained in the use of this software. It should be noted, however, that the number of NEMSIS data elements captured in a Patient Care Report (PCR) depends upon the seriousness of the call for service. Beginning in June 2008, PCR data collected electronically was submitted to a server located in the Office of Emergency Medical Services. Emphasis in 2010 continues to assure that all PCR data that are collected electronically are Gold NEMSIS compliant. A memo was issued to all vendors and EMS providers requesting that 400+ NEMSIS required data elements be submitted as dictated by the specifics in each case, beginning in July 2009.

Memos concerning the use of the NEMSIS Standard and the comparison of the MMUCC Guideline to the PR-1 are attached.

Traffic Records Assessment: Legislation requires that States have performed a Traffic Records Assessment within the past five years for all grant applications after the first year.

The ConnDOT Transportation Safety Section and the TRCC completed a NHTSA approved Traffic Records Assessment in March 2007. A copy of the Traffic Records Assessment is included.

As provided in the Traffic Records Assessment, for members of the TRCC to determine if progress is being made in achieving the performance measures stated in the Strategic Plan, it is necessary for the TRCC to periodically assess the current traffic records system environment and review the progress of current initiatives. This serves to assist the State and the TRCC in developing a traffic records system that meets the requirements of the traffic safety community. The March 2007 Traffic Records Assessment provided the following:

- a. During its meeting on 3-20-07, the TRCC reviewed a handout, which compared the top 20 recommendations from the 2007 Assessment with the 14 major program areas from the 2006 Strategic Plan. The Assessment confirmed the emphases being pursued by the TRCC in its Strategic Plan.
- Major recommendations from the Assessment emphasized the following traffic records core systems components:
  - Motor Vehicle Crash (5)
  - Driver License/History (2)
  - Vehicle Registration (1)
  - Injury Surveillance/EMS (3)
  - Citation/Adjudication (1)
  - Roadway/Location (3)
- Other major recommendations from the Assessment related to:
  - Traffic Records Coordinating Committee (3)
  - Traffic Records Strategic Plan (2)

There was no substantive change in emphases by the TRCC as a result of the 2007 Assessment recommendations.

Crash Data Repository - The following references to a pdf document of the 2007 Traffic Records Assessment, contained on the TRCC website, highlight a dozen recommendations within the following sections of the Assessment, emphasizing the need for a Crash Data Repository.

Executive Summary, Major Recommendations, Traffic Records System Components, Information Quality, and Uses of a Traffic Records System.

2007 Traffic Records Assessment - Contained on the TRCC website (www.ct.gov/dot - under Programs and Services, Transportation Safety Programs), this pdf document of the 2007 Assessment includes a "bookmarked table of contents" for the Assessment.

Sections highlighted below in red illustrate the number of references with recommendations pertaining to the need for a Crash Data Repository for the State.

## Table of Contents (bookmarked - pdf)

Traffic Records Assessment - Technical Assistance Tool	#   1-F Injury Surveillance System Information
- Assign Responsibility for Cresh Repository to Another Agency - 1-B Roadway Information - 1-C Vehicle Information	
B — 1-D Oriver Information B — 1-E Enforcement/Adjudication Information	

The TRCC continues to assure the inclusion of all traffic records system data collectors, managers and users. It also emphasizes that the purpose of traffic records system data is to assist in identifying traffic safety problems, developing effective countermeasures to address identified problems and evaluating implemented countermeasures. This year's pursuit of a crash data repository emphasizes the importance of this essential component of a traffic records system, as outlined in the 2007 Assessment.

## **Deficiencies**

State: Connecticut

Legislation requires that states list their system deficiencies and how those deficiencies were determined. As noted in the March 2007 Traffic Records Assessment, existing deficiencies in the current traffic records system had been identified in a 2004 Assessment, and became the basis for the 2006 - 2007 Section 408 Application. Deficiencies identified focused on the six measures of data quality (timeliness, uniformity, completeness, accuracy, accessibility and integration). The 2007 Assessment corroborated the findings of the 2004 Assessment.

**Deficiency Description:** This section contains brief descriptions of system deficiencies. The following represents brief statements of traffic records system deficiencies, previously identified, in addition to new information included from the 2007 Assessment. Deficiencies are described according to their respective traffic records system core areas with reference to a specific performance area (timeliness, uniformity, completeness, accuracy, accessibility, and integration) that is to be addressed by improving the system deficiency.

Note: In 2006, the NHTSA review team categorized and documented on its web site (43) deficiencies for Connecticut's traffic records system from the information provided in the 2006 – 2007 Section 408 Application. The deficiency ID numbers introduced by the NHTSA Team have been maintained for their reference and update; however the deficiencies have been reordered by Core System Area and by priority of safety data improvement projects. Notations have also been made in instances where identified deficiencies were duplicated, such as #3 and #7, which represent the same deficiency. In addition, (14) new deficiencies were added (#44 - #57).

## **Deficiency by Core System Area**

## Injury Surveillance - EMS Run Reporting System

Deficiency ID				
	CT-D-00050			
Performance Area	System	Basic Description	Status	Last Update
Completeness/ Timeliness/ Uniformity	Injury Surveillance/ EMS	Specific focus	July 1, 2008 OEMS began electronic receipt of electronic EMS PCR data	6-15-10
Deficiency Description				
Lack of electronic of Applications.	capture of EMS run	data. Focus of lead	project for four years	s of Section 408

## **Crash System**

		Deficiency ID		
		CT-D-00011		
Performance	System	Basic Description	Status	Last Update
Area				
Completeness	Crash	Specific focus	Electronic	6-15-10
			reporting key	
Deficiency Description				
Local road PDO reports were previously not entered into the ConnDOT accident file. This is				
addressed in three	e out of the four ma	ain projects submitted	through four years o	of Section 408

applications. Local PDO crash data for 2007, 2008 and 2009 (partial) have now been entered into the ConnDOT Accident file. Entry of local road PDO crashes will continue for the remainder of 2009 as well as 2010 crashes.

Deficiency ID				
CT-D-00041				
Performance Area	System	Basic Description	Status	Last Update
Completeness	Crash	Specific focus	Electronic reporting key	6-15-10
Deficiency Description				
Crash data lacking	for Local roads, PD	O crashes and all cr	ashes. Relates to 0	CT-D-00011.

Deficiency ID				
CT-D-00012				
Performance System Basic Description Status Last Update Area				Last Update
Completeness Crash Specific focus Electronic reporting key				
Deficiency Description				

Two-thirds of the data elements from all reportable crashes not entered into the ConnDOT accident file. This is addressed in three out of the four main projects submitted through four years of Section 408 applications. Development of the XML schema for receipt of PR-1 data from CSP to ConnDOT as well as resolution of NexGen edit software rules have been accomplished.

Deficiency ID				
	CT-D-00015			
Performance Area	System	Basic Description	Status	Last Update
Timeliness	Crash	Specific focus	Electronic reporting key	6-15-10
	Deficiency Description			

Delays in obtaining the crash data. This is addressed in three out of the four main projects submitted through four years of Section 408 applications. Development of the XML schema for receipt of PR-1 data from CSP to ConnDOT as well as resolution of NexGen edit software rules have been accomplished.

Deficiency ID					
	CT-D-00016				
Performance System Basic Description Status Last Update Area				Last Update	
Integration Crash Specific focus Crash data repository key 6-15-10					
	Deficiency Description				

Legacy crash data system can't accommodate electronic transmission of crash reports. Creation of a crash data repository is the first step in managing the crash data integration deficiency. A State crash data repository is being proposed as part of this fifth year Section 408 application.

		Deficiency ID			
	CT-D-00017				
Performance Area	System	Basic Description	Status	Last Update	
Integration Crash Specific focus Crash data repository key					
	Deficiency Description				

Legacy crash data system can't support other new input/output capabilities. Refer to description for CT-D-00016. A State crash data repository is being proposed as part of this fifth year Section 408 application.

		Deficiency ID		
		CT-D-00018		
Performance Area	System	Basic Description	Status	Last Update
Accessibility	Crash	Specific focus	Crash data repository key	6-15-10
Deficiency Description				
Legacy crash data	system has poor us	ser access. Refer to	description for CT-I	D-00017.

		Deficiency ID		
		CT-D-00019		
Performance Area	System	Basic Description	Status	Last Update
Integration	Crash	Specific focus	Crash data repository key	6-15-10
		Deficiency Descriptio	n	
Legacy crash da CT-D-00017.	ita system has no	capabilities to link to other	er systems. Refer	to description for

Deficiency ID					
	CT-D-00020				
Performance System Basic Description Status Last Update Area				Last Update	
Completeness Crash/Vehicle Specific focus Electronic reporting key					
	•	Deficiency Description	n		

Reporting of CMV crashes was incomplete and inconsistent. Through funding from the Commercial Vehicle Analysis Reporting System (CVARS) project of FMCSA, as of late 2006, the State was able to begin the collection, processing and review of electronic reporting of crashes involving commercial motor vehicles (CMV), with direct upload to the Federal SafetyNet System.

Deficiency ID				
CT-D-00035				
Performance Area	System	Basic Description	Status	Last Update
Timeliness	Crash/Vehicle	Specific	CVARS	6-15-10
Deficiency Description				

## The capture and upload of CMV crash data for SafetyNet is now automated.

	Deficiency ID				
CT-D-00036					
Performance System Basic Description Status Last Update Area				Last Update	
Timeliness	Crash	Specific	FARS	6-15-10	
Deficiency Description					

FARS-information regarding alcohol or drugs (crash related) can be delayed. Important initiative, continually stressed by NHTSA. TRCC is very supportive of the FARS Office in focusing on this important issue.

	Deficiency ID			
CT-D-00037				
Performance System Basic Description Status Last Update Area				Last Update
Timeliness Crash Specific FARS 6-15-10				
Deficiency Description				

Submission of FARS data can be delayed if there are extenuating circumstances such as delays in obtaining BAC data. NHTSA continues to stress this initiative, and the TRCC is very supportive of the Connecticut FARS office in addressing this important issue.

Deficiency ID					
	CT-D-00001				
Performance Area	System	Basic Description	Status	Last Update	
Completeness	Crash	General	Electronic reporting key	6-15-10	
	Deficiency Description				

Incomplete reports – this is a general description. It is not targeted specifically in any of the ongoing safety data projects; however, through electronic roadside data capture (with built in edit and validity checks) this deficiency is being addressed.

Deficiency ID					
	CT-D-00002				
Performance System Basic Description Status Last Update Area					
Accessibility	Crash	General	Crash data repository key	6-15-10	
	Deficiency Description				

Data does not meet the requirement of most traffic safety data users. A State crash data repository is being proposed as part of this fifth year Section 408 application.

Deficiency ID				
CT-D-00003				
Performance Area	System	Basic Description	Status	Last Update
Uniformity	Crash/Roadway	Specific focus	Electronic reporting with	6-15-10

	GPS key

## **Deficiency Description**

Location data is not consistently reported. The crash location is usually determined by reference to the narrative, and if included, GPS coordinates provided on the PR-1 by the investigating officer. This deficiency also relates to the Roadway Core System. Future State efforts to establish/implement a GIS base map that can be integrated with electronic reporting is also an important initiative in addressing this deficiency. This information is repeated as CT-D-00007.

Deficiency ID					
CT-D-00004					
Performance Area	System	Basic Description	Status	Last Update	
Completeness	Crash	General	Electronic reporting key	6-15-10	
Deficiency Description					
Alcohol, contributir	ng circumstances, ot	her data often not re	corded.		

Deficiency ID					
	CT-D-00005				
Performance	System	Basic Description	Status	Last Update	
Area					
Uniformity	Crash	Specific focus	PR-1 MMUCC	6-15-10	
_			work group key		
	Deficiency Description				
Data not compatible/comparable with other states. Future effort by PR-1 MMUCC work group					
could lead to great	ter uniformity with ot	her states crash data	ā.		

Deficiency ID				
		CT-D-00006		
Performance System Basic Description Status Last Update Area				
Timeliness	Crash/Roadway	Specific	Electronic reporting with GPS key	6-15-10
		Deficiency Description	n	

Identifying crash location on a State reference map from field information is time consuming. Future State efforts to establish/implement GIS base map that can be integrated with electronic reporting is critical.

Deficiency ID					
CT-D-00007					
Performance Area	System	Basic Description	Status	Last Update	
Uniformity	Crash/Roadway	Specific focus	Electronic reporting with GPS key	6-15-10	
Deficiency Description					
Location data is in	consistent. This is a	repeat of CT-D-000	03.		

Deficiency ID					
CT-D-00008					
Performance Area	System	Basic Description	Status	Last Update	
Accuracy	Crash	General	Electronic reporting key	6-15-10	
Deficiency Description					
Handwritten repo	rts are sometime	es difficult to read.			

Deficiency ID					
	CT-D-00009				
Performance Area	System	Basic Description	Status	Last Update	
Accuracy	Crash	General	Electronic reporting key	6-15-10	
Deficiency Description					
Copy errors.					

		Deficiency ID		
Deficiency ID				
		CT-D-00010		
Performance	System	Basic Description	Status	Last Update
Area				
Completeness	Crash	General	Electronic	6-15-10
			reporting key	
Deficiency Description				
Incomplete reports	Incomplete reports. This is a repeat of CT-D-00001.			

	Deficiency ID				
	CT-D-00013				
Performance Area	System	Basic Description	Status	Last Update	
Accuracy	Crash	General	Crash data repository key	6-15-10	
Deficiency Description					
Duplication of data entry at State and Local levels. A State crash data repository is being proposed as part of this fifth year Section 408 application.					

		Doficioney ID			
Deficiency ID					
	CT-D-00014				
Performance System Basic Description Status Last Update Area				Last Update	
Accuracy	Crash	General	Electronic reporting key	6-15-10	
Deficiency Description					
Transposition er	rors made in prep	paring the finished report.			

Deficiency ID					
	CT-D-00021				
Performance	System	Basic Description	Status	Last Update	
Area					
Completeness	Crash/Citation/	General	Electronic	6-15-10	
	Adjudication		reporting key		
Deficiency Description					
Officers tend not to indicate contributing circumstances or other factors if driver is not cited.					
Relates to CT-D-	00004.				

Deficiency ID					
	CT-D-00044				
Performance Area	System	Basic Description	Status	Last Update	
All areas	Crash	General	Training/feedback key	6-15-10	
Deficiency Description					
Feeling by law en	forcement that crash	reporting is only for	insurance and court	use.	

Deficiency ID				
	CT-D-00045			
Performance Area	System	Basic Description	Status	Last Update
Accuracy/Uniformity	Crash	General	Training/feedback	6-15-10
			key	
Deficiency Description				
Confusion at times by	law enforcement co	oncerning classificat	ion of motor vehicle	crashes.

-				
Deficiency ID				
		CT-D-00046		
Performance	System	Basic Description	Status	Last Update
Area				
All areas	Crash	General	Training/feedback	6-15-10
			key	
Deficiency Description				
Lack of feedback to law enforcement as to the value of and how data is used for highway traffic				
safety planning.				

Deficiency ID					
	CT-D-00047				
Performance	System	Basic Description	Status	Last Update	
Area					
All areas	Crash/Citation/	General	Training/feedback	6-15-10	
	Adjudication		key		
Deficiency Description					
Feeling by law enfo	orcement that they a	re forced to become	data entry operators	S.	

## Citation/Adjudication System

Deficiency ID CT-D-00026				
Performance Area	System	Basic Description	Status	Last Update
Timeliness Citation/Adjudication General e-Citation/CIDRIS 6-15-10				
Deficiency Description				

Too much radio time between dispatch and officer in the field conducting an enforcement stop. Impacts from an electronic citation processing system and Impaired Driver Records Information System (CIDRIS) will begin to have measurable impacts in 2010 - 2011.

Deficiency ID					
		CT-D-00027			
Performance	System	Basic Description	Status	Last Update	
Area					
Accuracy	Citation/Adjudication	General	e-Citation/CIDRIS	6-15-10	
	Deficiency Description				
Quality of driver, vehicle, citation, other data lacking. Measurable impacts expected in 2010 -					
2011.		-	•		

Deficiency ID				
		CT-D-00032		
Performance	System	Basic Description	Status	Last Update
Area				
Accessibility	Citation/Adjudication	General	e-Citation/CIDRIS	6-15-10
Deficiency Description				
Lack of real time a	ccess to critical data "24	4-7". Measurable im	pacts expected in 2	010 - 2011.

Deficiency ID					
		CT-D-00033			
Performance Area	System	Basic Description	Status	Last Update	
Uniformity	Citation/Adjudication	General	e-Citation/CIDRIS	6-15-10	
	Deficiency Description				
Lack of standards to permit better sharing of justice information. Measurable impacts expected in 2010 - 2011.					

		Deficiency ID		
		CT-D-00034		
Performance Area	System	Basic Description	Status	Last Update
Uniformity	Citation/Adjudication	General	e-Citation/CIDRIS	6-15-10
	Defi	ciency Description		
Delays in obtaining	g data. Measurable imp	acts expected in 20	10 - 2011.	

		Deficiency ID		
		CT-D-00054		
Performance	System	Basic Description	Status	Last Update
Area				
Accuracy	Citation/Adjudication	General	e-Citation/CIDRIS	6-15-10
-	Defi	iciency Description		
Issuance of paper	er-based citation for impa	ired drivers. Measu	rable impacts expec	ted in 2010 -
2011.				

		Deficiency ID		
		CT-D-00055		
Performance	System	Basic Description	Status	Last Update
Area				
Integration	Citation/Adjudication	General	e-Citation/CIDRIS	6-15-10
	Defi	ciency Description		
Duplication in data	entry of reports for imp	aired drivers. Meas	urable impacts expe	cted in 2010 -
2011.				

		Deficiency ID		
		CT-D-00056		
Performance	System	Basic Description	Status	Last Update
Area				
Completeness	Citation/Adjudication	General	e-Citation/CIDRIS	6-15-10
	Defi	ciency Description		
Handwritten report impacts expected in	s sometimes difficult to n 2010 - 2011.	read; copying errors	s; incomplete reports	s. Measurable

## **Driver License/History System**

		Deficiency ID		
		CT-D-00022		
Performance Area	System	Basic Description	Status	Last Update
Integration	Driver License/ History	General	CIVLS project underway	6-15-10
		Deficiency Description	on .	
	ner account number to			· ·

addressing this with a major system re-design – CIVLS (Connecticut Integrated Vehicle and Licensing System).

		Deficiency ID		
		CT-D-00023		
Performance Area	System	Basic Description	Status	Last Update
Integration	Driver License/ History	General	CIVLS Enterprise Modernization Project key	6-15-10
Deficiency Description				

DMV files are more stand-alone, not linked files. DMV is addressing this in a new system redesign (CIVLS).

		Deficiency ID		
		CT-D-00024		
Performance Area	System	Basic Description	Status	Last Update
Accuracy	Driver License/ History	General	Electronic field reporting with link to DMV Driver files	6-15-10
		Deficiency Descriptio	n	
Data on DL, such	as driver address ca	n be outdated.	·	

		Deficiency ID		
		CT-D-00025		
Performance	System	Basic Description	Status	Last Update
Area				
Timeliness	Driver License/	General	CIVLS Enterprise	6-15-10
	History		Modernization	
			Project key	
_		Deficiency Descriptio	n	
Some processed D	OMV data not timely.	DMV is addressing	this in a new syster	n re-design.

		Deficiency ID		
		CT-D-00048		
Performance Area	System	Basic Description	Status	Last Update
Completeness	Driver License/ History	General	CIVLS Enterprise Modernization Project key	6-15-10
		Deficiency Description	n	
Lack of DL data or	n drivers with serious	driving offenses fro	m previous state of	record.

		Deficiency ID		
		CT-D-00049		
Performance Area	System	Basic Description	Status	Last Update
Completeness	Driver License/ History	General	CIVLS Enterprise Modernization Project key	6-15-10
		Deficiency Descriptio	n	
Lack of driver cras	h data for driver con	trol and improvemer	nt.	

		Deficiency ID		
CT-D-00057				
Performance Area	System	Basic Description	Status	Last Update
Integration	Driver License/	General	CIVLS Enterprise	6-15-10

History	Modernization Project key
De	ficiency Description
Lack of features incorporated into a real system, and integration with the driver s	time system, such as - NMVTIS, an electronic lien

## **Roadway System**

Deficiency ID				
CT-D-00028				
Performance Area	System	Basic Description	Status	Last Update
Completeness Roadway General Base map key 6-15-10				
Deficiency Description				

State lacks a standardized location reference system. State efforts initiated to establish/implement GIS base map that can be integrated with electronic field reporting, providing latitude and longitude coordinates. Another State initiative is developing a linear referencing system that will link to other roadway systems.

Deficiency ID					
	CT-D-00029				
Performance System Basic Description Status Last Update Area				Last Update	
Uniformity	Roadway	General	Roadway inventory system	6-15-10	
Deficiency Description					

Roadway inventory data not standardized or automated for gathering, analysis and dissemination. State initiative to develop a roadway inventory system containing roadway characteristics data has been implemented.

Deficiency ID				
CT-D-00030				
Performance Area	System	Basic Description	Status	Last Update
Completeness	Roadway	General	Local data key	6-15-10
Deficiency Description				

Roadway inventory for local roadways is deficient compared to the inventory of the State's system. Possible future application for new FHWA MIRE Guideline – Model Inventory of Roadway Elements.

Deficiency ID				
CT-D-00031				
Performance Area	System	Basic Description	Status	Last Update
Accuracy	Roadway/Crash	General	Crash data repository key	6-15-10
Deficiency Description				

The State safety improvement programs are linked to upgrading the extant, outdated legacy reporting system. A State crash data repository is being proposed as part of this fifth year Section 408 application.

## Injury Surveillance/EMS System

Deficiency ID					
	CT-D-00038				
Performance System Basic Description Status Last Update Area				Last Update	
All areas	Injury Surveillance/ EMS	General	Priority improvements	6-15-10	
Deficiency Description					

There have been limited resources in the past for injury surveillance and data analysis including a lack of human resources. The State has implemented initiatives for developing and completing an Injury Surveillance System, an EMS Patient Care Report as well as provision of data for the Crash Outcome Data Evaluation System (CODES).

Deficiency ID				
CT-D-00039				
Performance System Basic Description Status Last Update Area				
All areas	Injury Surveillance/ EMS	General	Improvements in other areas key	6-15-10
Deficiency Description				

Dependency on crash, location identification and other traffic record system data require significant improvements. Many other related system improvements are described in the 2006 Strategic Plan.

Deficiency ID				
	CT-D-00051			
Performance Area	System	Basic Description	Status	Last Update
Integration	Injury Surveillance/ EMS	General	High priority focus of Department of Health	6-15-10
	Deficiency Description			

A statewide electronic centralized Trauma Registry has been implemented – two years of data for 2005, 2006.

Deficiency ID					
	CT-D-00052				
Performance Area	System	Basic Description	Status	Last Update	
Uniformity	Injury Surveillance/ EMS	General	NEMSIS data element standard providing momentum	6-15-10	
		Deficiency Description	on .		

The Patient Name/SSN exists in all databases to track a patient/victim from the scene of a crash through the healthcare system. Availability of these data allows for the use deterministic linkage between databases. CODES System linkage/data analysis is an excellent tool for promoting patient tracking systems development.

Deficiency ID					
	CT-D-00053				
Performance Area	System	Basic Description	Status	Last Update	
Accessibility	Injury Surveillance/ EMS	General	CODES Advisory Board in place	6-15-10	
Deficiency Description					
Lack of access to	comprehensive medi	ical and healthcare of	data files by authoriz	ed data partners.	

## **All Core Component Areas - TRCC**

Deficiency ID					
CT-D-00040					
Performance System Basic Description Status Last Update Area				Last Update	
All areas	All systems	General	Focus of 408 Program	6-15-10	
	Deficiency Description				

TRCC - Traffic Records System agencies have made progress in the appreciation of other agencies' roles and responsibilities. Some stovepipe planning continues to exist, impacting the coordination of funding decisions on agency system improvements. TSS is fully committed to support of the TRCC, but does not have a full-time traffic records coordinator. Funding for a fulltime traffic records coordinator is strongly supported by NHTSA under the Section 408 grant program.

Deficiency ID					
	CT-D-00042				
Performance Area	System	Basic Description	Status	Last Update	
All areas	All systems	General	Documented in 2006 Strategic Plan	6-15-10	
Deficiency Description					

The State lacks a Problem ID manual with training. As addressed in the Strategic Plan, State could adopt a "best-practices" approach from another state(s).

Deficiency ID					
	CT-D-00043				
Performance System Basic Description Status Last Update Area				Last Update	
Accessibility	All systems	General	2006 Strategic Plan	6-15-10	
Deficiency Description					

The State lacks data access, data analysis tools and appropriate training for authorized users. A user-friendly tool, such as the <sup>9</sup>CARE system could be considered.

Safety Data Improvements ------ Section 408 Application

## **Safety Data Projects**

**Project Prioritization:** (Legislation requires that States document how they prioritized projects).

For the 2006 Section 408 Application, projects were selected and prioritized using a combination of factors. Part 1 of the 2006 Application - Deficiency Analysis and Major Strategies, page 2 - used the criteria defined below. The following program areas were listed based on a ranking of priorities by a twothirds representation of the TRCC. For detail of each of these program areas, refer to the 2006 Strategic Plan.

- 1. Crash Data Content Increased focus on specific data element fields with electronic reporting
- 2. Location Reference System ConnDOT focus/FHWA support
- 3. Crash e-Data Capture Led to State and local safety data projects
- 4. Crash Data Clearinghouse Being proposed as a 5<sup>th</sup> year 408 project
- 5. Crash Report Training Previous effort by the CSP for CVARS. Will need reassessment, given electronic reporting to insure consistent reporting among State and local law enforcement
- 6. Driver/Vehicle Modernization contract replacing Re-ROD and RTOL
- 7. Citation/Adjudication CIDRIS (Integration efforts underway between DMV, DCJ, DPS, Judicial)
- 8. TRCC Leadership, Financial Assistance, Executive Level Oversight
- 9. Roadway Road Inventory (State and local road); GIS Base Map development
- 10. CVARS Underway; State and local law enforcement involved
- 11. FARS Model system; need for continual emphasis in complete and timely reporting
- 12. ISS/EMS Efforts underway/CDC support; EMS run report safety data project operating
- 13. Data Analysis TSS uses outside support for highway safety planning; DOT in-house tools to analyze locations

These program areas were reviewed in comparison to the major recommendations of the 2007 Traffic Records Assessment during the March 2007 meeting of the TRCC, and as previously stated, there did not appear to be any substantive change to the emphases currently being pursued by the TRCC.

Identified in the 2006 Strategic Plan and discussed during the February 2007 NHTSA planning workshop in Saratoga Springs, a challenge for the State has continued to be the lack of a State crash data repository to be able to accommodate/accept the electronic transmission of PR-1 crash reports from law enforcement agencies statewide. Rated high in the Strategic Plan, the planning for a crash data repository received less attention during the 2006 Section 408 Application, after the state was advised to submit projects that could show quick results. This year the TRCC has again chosen to focus on a crash data repository.

Previously, the focus of the TRCC on safety data improvement projects that would show change/impact in the short term directed it to consider/benefit from the success of CVARS and to implement projects that included electronic crash data collection. The decision was also made to learn from the success of electronic collection of EMS Patient Care Report (PCR) data, already underway.

In 2006, the NHTSA review team cataloged seven projects from the information provided in the 2006 Section 408 Application. The project ID numbers have been maintained for reference and update by the NHTSA Team.

Note: Though there were seven proposed projects in 2006, project numbers include the number CT-P-00008 because project # CT-P-00005 was assigned by the NHTSA Team to an unknown project. The basis for this assignment was never made clear. Projects considered for the 2008 application begin with CT-P-00009. The same project reference numbering is being used for the 2010 application.

State: Connecticut Plan Year: 2010-2011 Revision Date: June 2010 Safety Data Improvements ------ Section 408 Application

## Four Box Analysis - Section 408 Application - 2010

Project ID#	COST	DURA	COORDINATION	AFFECT PROGRAM GOALS	LIKELIHOOD OF SYSTEM IMPACT	COSTS/RISKS ASSOC W/FAILURE	FOUR-BOX CELL
		Short (1-2Yr) or longer	Difficulty as far as coordination?	Affect to the program goals?	How likely to achieve impact?	Costs/risks associated with failure?	<sup>2</sup> (a), (b), (c), (d)
Motor Vehicle Crash Data Repository	<sup>3</sup> High	Long	Coordination with State and Local law enforcement agencies to submit electronic crash data.	High	High	High	d
e-Citation Processing Back- end System	Low to High	Long	Coordination with State and Local law enforcement agencies.	High	High	High	d
Expansion of e- Citation Initiatives for State/Local Law Enforcement	Low	Short	Coordination with Judicial and transition from current paper to all - electronic citation data processing.	Medium	Medium	Low	b
EMS Patient Care Reporting Data Collection System	High	Short	Multiple stakeholders involved	High	High	High	d
e-PR-1 MV Crash Reporting CSP- DOT; in-house System Upgrades	High	Long	Coordination with Law Enforcement and in-house ConnDOT agency support	High	High	High	d
Crash Outcome Data Evaluation System (CODES)	Medium	Long	Multiple stakeholder involved	Medium	High	Low	а

## Four Box Analysis Chart - Cell Rating

(a) Low Cost – High Payoff	(d) High Cost – High Payoff
(b) Low Cost – Low Payoff	(c) High Cost – Low Payoff

<sup>1) \$500</sup>k or less (Low), \$500-999k (Med), \$1Million or greater (High) 2) Cell - 'a' (Low cost – high payoff) – recommended first

<sup>3)</sup> Key is to build in funding stream

## **Safety Data Project Selection:**

In making project selections for the 2010 408 submission, input from TRCC stakeholders was obtained during TRCC meetings from January to May, 2010, e-mails and follow-up phone calls focusing on the TRCC website, the emerging Strategic Plan and the importance of reaching consensus for the fifth year of the Section 408 funding. Other factors included the 2009 Section 408 funding application, recommendations from the 2007 Traffic Records Assessment, and best practices applications from other state projects thanks to NHTSA's searchable website of over 900 projects nationwide through the first four years of Section 408 applications.

The seven projects proposed for the 2010 Section 408 application, presented earlier, emerged with fairly equal priority with the exception of the recommended funding. From the involvement and influence of representatives from the law enforcement, judicial and research communities, electronic roadside data capture of citation information together with motor vehicle crash information and a State crash data repository have risen in priority as improvement objectives the TRCC seeks to achieve.

Projects being proposed for funding in the 2010 application include:

- 1) State Motor Vehicle Crash Data Repository,
- 2) E-Citation Processing System,
- 3) E-Citation Pilots for Local Law Enforcement.
- 4) E-Citation Pilots for State Law Enforcement,
- 5) E-EMS Patient Care Reporting Data Collection System, and
- 6) E-Motor Vehicle Crash Reporting CSP to DOT
- 7) Crash Outcome Data Evaluation System

#### **Performance Measures and Goals**

In listing performance measures, the same reference numbers that were documented by the NHTSA review team for the 2006 Section 408 application for Connecticut have been included for referencing and update purposes. Some of the measures are duplications (such as 03 and 04). Additional performance measures (18-22) have been included that were proposed for the first year Section 408 funding, but were not recorded.

## Performance Measures by Performance Area vs. Safety Data Core System

	Crash	Citation/ Adjudication	Driver	Vehicle	Roadway	Injury Control/EMS
Completeness	01, 16, 22, 06				06	18
Uniformity	08, 21,					19
Timeliness	07, 15, 17, 20	02, 09, 10, 11	11	20		
Integration		03, 04, 12, 13, 14				
Accessibility		05				
Accuracy						

The (17) performance measures documented by the NHTSA team from Connecticut's 2006 Section 408 application are presented using the NHTSA assigned reference numbers. They have been re-ordered, however, to reflect the priority records system improvement efforts pursued by the TRCC beginning with the Injury Control/EMS Core System area.

Measures that relate to Citation/Adjudication are listed together following the Crash and EMS emphasis areas. Measures #11 (Citation/Adjudication and Driver), #20 (Crash and Vehicle), and #6 (Crash and Roadway) represent initiatives that relate to more than one core system area.

For reference to # 06 (Crash/CSP - Completeness), #15 (Crash/CAPTAIN - Timeliness), #20 (Crash/ CVARS - Timeliness), and #17 (Crash - Timeliness/this performance measure, documented by the NHTSA review team in 2006, and already included in CT-M-00007, CT-M-00015, and CT-M-00020), refer to the 2007 Traffic Records Strategic Plan.

Plan Year: 2010-2011

Safety Data Improvements ------ Section 408 Application

Injury Surveillance/EMS – Completeness							
Measure ID: CT-M-00018							
Status	Performance Area	System	Direction				
1-1-07 Provision of Toughbook laptop computers to EMS providers began.	Completeness	Injury Surveillance/EMS	Increase				

#### Measurement

Improve the completeness of the Injury Surveillance/EMS core system by increasing the number and percent of electronically collected Patient Care Reports (PCRs) where the baseline was zero prior to first year funding and goal levels are as presented below.

#### Measurement Method

The expected number of electronic PCRs to be submitted and entered into the DPH/OEMS database by June 2010 is 650,000. The percentages below represent the proportion of PCRs submitted and entered for a specific year compared to the number and proportion once the system is fully operational.

By the end of 2010, this would equal 400,000 PCRs or 75% of the expected number under full operation.

## Measure Description

Number and percent of electronic PCRs submitted and entered at the State level.

0/0%

	Base	2006	2007	2008	2009	2010	2011
Goal CY	0	0	16,000/4%	200,000/50%	300,000/75%	400,000/100%	400,000/100%
Final CY			0/0%	200,000/50%	300,000/75%		
	Differen	ce:	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011

300,000/25%

400,000/25%

200,000/50%

Injury Surveillance/EMS – Uniformity							
	Measure ID: CT-M-00019						
Status	Performance Area	System	Direction				
1-1-07 Required EMS PCR software EMS providers to be Gold NEMSIS compliant.	Uniformity	Injury Surveillance/EMS	Increase				

## Measurement

Improve the uniformity of the Injury Surveillance/EMS core system in terms of an increase in the percent of PCRs in compliance with Gold NEMSIS data requirements where the baseline level was zero before first year funding and goal levels are as presented below.

#### Measurement Method

All NEMSIS data will be collected with Gold standard software. In actuality, the number of NEMSIS data elements captured in each case will depend on the seriousness of the 911 call for service.

## Measure Description

Number and percent of PCRs where NEMSIS data elements are collected recognizing collection of NEMSIS data is dependent upon the seriousness of the 911 call for service.

NEMOTO data to depondent aport the seriousness of the CTT sair for service.								
	Base	2006	2007	2008	2009	2010	2011	
Goal CY	0	0	0/0%	200,000/50%	300,000/75%	400,000/100%	400,000/100%	
Final CY			0/0%	200,000/50%	300,000/75%			
	Differen	ce:	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	
			0/0%	200,000/50%	300,000/25%	400,000/25%		

The TRCC's second proposed set of safety data project(s) for performance measurement is in the Crash core system area and the performance areas to be addressed include completeness, uniformity, and timeliness.

In proposing funding for a crash data repository, work continues with ConnDOT, the CAPTAIN Electronic PR-1 and Citation Local Law Enforcement pilots project and the Connecticut State Police (CSP) and Local Law Enforcement NexGen pilots that will allow for the electronic submission and retrieval of crash data.

Crash/ConnDOT - Completeness								
	Measure ID: CT-M-00001							
Status	Performance Area	System	Direction					
1 <sup>st</sup> Qtr of 2007, over 7,000 local road PDO crashes were coded/ entered by ConnDOT Accident Records.	Completeness	Crash	Increase					

## Measurement

Improve the completeness of the crash system in terms of an increase in the number and percent of local road PDO crashes added to the ConnDOT accident file, where the baseline level was zero before funding and goal levels as presented below.

#### Measurement Method

The number represents the actual of number of electronic PR-1 reports added to the ConnDOT crash file. The percent represents the portion of expected local road PDO crash reports statewide once the system is fully operational. As of March 2010, 31,530 local road PDOs crashes for calendar year 2008 had been coded.

## Measure Description

Number and percent of local road PDO crashes.

	Baseline	2006	2007	2008	2009	2010
Goal CY	0	0	35,258 99%	14,613/35,000 99%	35,000 99%	35,000 99%
Final CY						

Difference:	2006-2007	2007-2008	2008-2009	2009-2010
	35,258	0	0	0
	99%			
	3370			

Crash/CSP – Completeness  Measure ID: CT-M-00016							
Status	Performance Area	System	Direction				
Last quarter of 2006 CSP initiated use of electronic PR-1 for all crash data collection - all reportable crashes	Completeness	Crash	Increase				

#### Measurement

Improve the completeness of the crash system in terms of an increase in the number and percent of CSP reported local road PDO crashes submitted to the CSP server where the baseline level for the ConnDOT accident file was 0 before first year funding and goal levels are as presented below.

## Measurement Method

The actual number of electronic PR-1 reports for local road PDO crashes entered on the CSP server and provided in hardcopy to ConnDOT by the end of 2007 was 620. The percent represents the portion of expected CSP reported local road PDO crash reports statewide once the system is fully operational.

## Measure Description

Number and percent of CSP reported local road PDO crashes.

	Baseline	2006	2007	2008	2009	2010
Goal CY	0	0	620/1,800 85%	2,100 99%	2,100 99%	2,100 99%
Final CY						

Difference:	2006-2007	2007-2008	2008-2009	2009-2010
	1,800 85%	300 14%	0	0

Crash/CAPTAIN - Completeness							
	Measure ID:	CT-M-00022					
Status	Performance Area	System	Direction				
CAPTAIN crash data collection software	Completeness	Crash	Increase				

## Measurement

Improve the completeness of the crash system in terms of an increase in the number and percent of jurisdictions using CAPTAIN software for electronically collecting and submitting PR-1 crash data (to include local road PDO crashes) to the CRCOG server. The baseline level for submitting

electronic PR-1 crash data including local PDO crashes to the ConnDOT crash file is zero prior to funding and goal levels are as presented below. The PR-1 contains 48 of the 75 MMUCC data elements although only 23 MMUCC data elements are included on the ConnDOT crash file.

CRCOG has established a data sharing initiative among its member towns. This new effort is supported by funds made available by the State of Connecticut. While all member towns have agreed to participate in this initiative, some towns will take considerably longer to fully subscribe. Hence, the measurement method is two-fold and explained below. It is also important to understand that because of funding limitations, not every law enforcement vehicle in each town will be equipped with CAPTAIN software. It will be only possible to equip that proportion of vehicles that are primarily involved in traffic safety related activities and are most likely to be involved in completing crash reports or issuing citations.

#### Measurement Method

The first number is quantitative and represents the number of CAPTAIN towns in the Capitol Region participating in the PR-1 electronic collection and submission pilot. The second number is the fraction of the CAPTAIN towns in the Capitol Region whose crash reports are being submitted to the repository electronically.

## Measure Description

Number and percent of CAPTAIN jurisdictions collecting and submitting local road PDO crashes electronically.

	Baseline	2006	2007	2008	2009	2010
Goal CY	0	-		10 towns/, 25%	20 towns/, 50%	35 towns/ 87.5%
Final CY						

Difference:	2005-2007	2007-2008	2008-2009	2009-2010
	0	0	10 towns/, 25%	15 towns/, 37.5%

	Crash/CSP - Uniformity						
	Measure ID: (	CT-M-00008					
Status	Performance Area	System	Direction				
Last quarter 2006 CSP initiated use of electronic PR-1 for all crash data collection for all reportable crashes	Uniformity	Crash	Increase				

## Measurement

Improve the uniformity of the crash system in terms of an increase in the number and percent of CSP reported complete electronic PR-1 reports (including 48 MMUCC elements) on the Connecticut State Police (CSP) server where the baseline level for the DOT accident file was 0 before funding and goal levels are as presented below. While the PR-1 contains 48 of the 75 MMUCC data elements, only 23 MMUCC data elements are included on the ConnDOT crash file.

#### Measurement Method

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State: Connecticut

Baseline level for the ConnDOT accident file is documented in the 2004 and 2007 Traffic Records Assessments. The number represents the actual number of electronic PR-1 reports added to the CSP server. In calendar year 2007, 38,500 electronic PR-1s were added to the CSP server. In calendar year 2008, 32,700 were added. The percent represents the portion of expected numbers of PR-1 reports statewide for the CSP with the system fully operational.

	Measure Description								
Number and percent of electronic PR-1 reports added to the CSP server.									
	Baseline	2006	2007	2008	2009	2010			
Goal CY	0	0	38,500 99%	32,700 99%	30,000 99%	30,000 99%			
Final CY									

Crash/CAPTAIN – Uniformity							
	Measure ID:	CT-M-00021					
Status	Performance Area	System	Direction				
CAPTAIN crash data collection software is used to electronic collect PR-1 crash data for all reportable crashes	Uniformity	Crash	Increase				

#### Measurement

Improve the uniformity of the crash system in terms of an increase in the number and percent of iurisdictions using CAPTAIN for electronically collecting and submitting PR-1 crash data (including 48 MMUCC elements) that include local road PDO crashes to the CRCOG server. The baseline level for submitting electronic PR-1 crash data including local PDO crashes to the ConnDOT crash file was zero prior to funding and goal levels are as presented below. Note, that the PR-1 contains 48 of the 75 MMUCC data elements although only 23 of the MMUCC data elements are included on the ConnDOT crash file.

CRCOG has established a data sharing initiative among its member towns. This effort will replace CAPTAIN crash data collection with a new set of software that will provide either an interface for participating towns to submit crash data or a revised data collection facility that will add it directly to a shared database. This new effort is supported by regional service sharing funds made available by the State of Connecticut. While all member towns have agreed to participate in this initiative, some towns will take considerably longer to fully subscribe. Hence, the measurement method is two-fold and explained below.

## Measurement Method

The first number is quantitative and represents the number of CAPTAIN towns in the Capitol Region participating in the PR-1 electronic collection and submission pilot. The second number is the fraction of the CAPTAIN towns in the Capitol Region whose crash reports are being submitted to the repository electronically.

## Measure Description

Number and percent of CAPTAIN jurisdictions collecting and submitting local road PDO crashes electronically.

E	Baseline	2006	2007	2008	2009	2010

Goal CY	0		-			10 towns/, 25%	20	0 towns/, 50%	35 towns/ 87.5%
Final CY									
		Difference	2005-20	07	2007-2008	3 2008-200	09	2009-201	0
			0		0	10 towns	s/,	15 towns	/,
						25%		37.5%	

Crash/CSP - Timeliness						
	Measure ID:	CT-M-00007				
Status	Performance Area	System	Direction			
Last quarter 2006 CSP initiated use of electronic PR-1 for all crash data collection for all reportable crashes	Timeliness	Crash	Increase			

## Measurement

Improve the timeliness of the crash report system in terms of a reduction in the number of months to provide/make available a PR-1 crash report to the ConnDOT crash file where the baseline was 12 months and the goals levels are as provided.

## Measurement Method

Baseline level for the ConnDOT accident file is documented in the 2004 and 2007 Traffic Records Assessments. The number represents the number of months required to submit an electronic PR-1 report to the CSP server with subsequent upload to the ConnDOT crash file. The percent represents the portion of the expected numbers of PR-1 reports collected statewide by the CSP once the system is fully operational. By the end of 2008, this equaled 32,700 reports or 99% of the expected statewide total for the CSP.

## Measure Description

Number and percent of total of electronic PR-1 reports submitted to the CSP server and subsequently uploaded to the ConnDOT server.

	Baseline	2006	2007	2008	2009	2010
Goal CY	12	12	3 83%	3 99%	2 99%	1 99%
Final CY						

Difference:	2006-2007	2007-2008	2008-2009	2009-2010
	9	0	1	1

State: Connecticut

		Cita	tion/A	djudica	tion –	Timelir	ness					
			Measi	ure ID:	CT-M-	00009						
Statu	ıs	Perforn	nance A	Area		Syste	m		Dir	ection		
Underway		Timelines	ss		Citatio	n/Adju	dication	Ind	crease			
	Measurement											
Improve the percent of cit (related to C	ations recei	ved by CII										
			Me	asure [	Descrip	tion						
Percent of el	ectronic cita	tions rece	ived by	the CII	B/court	s within	14 day	S.				
	Baseline	20	06	20	07	20	80	20	09	2010		
Goal CY	-		-	99	)%	99	9%	99	9%	99%		
Final CY												
				1		1						
Difference: 2006-2007 2007-2008 2008-2009 2009-2010												
<u> </u>												

		0:1.1			4.	<b>-</b> ·							
		Citat		<b>ijudica</b> ure ID:		Timelin 00002	iess						
Statu	ıs	Perform	ance A	Area		Syste	m		Dir	ection			
Underway		Timeliness	3		Citatio	n/Adju	dication	In	crease				
	- '	Measurement											
Improve the t					ı syster	m in ter	ms of an	incre	ase in th	ne percei	nt of		
			Me	asure [	Descript	tion							
Percent of cit	tations rece	ived by cou	ırts/CIE	3 within	10 day	/S.							
	Baseline	200	)6	20	07	20	80	20	09	2010	)		
Goal CY	-	-		75	%	80	1%	85	5%	90%	)		
Final CY													
	1						<u>'</u>						
	Differe	nce:	2006-	-2007	2007	-2008	2008-2	009	2009-	2010			

		Cita	tion/Ad	•	tion – CT-M-		iess						
Sta	tue	Perforn	nance A		C 1 - IVI -	Syste	m		Dir	ection			
	ius			ICa	0'' ''			-		CCIIOII			
Underway		Timelines	SS		Citatio	n/Adju	dication	In	crease				
		Measurement											
	e timeliness of the timeliness								ase in th	ne perc	ent of		
			Mea	asure D	Descrip	tion							
Percent cita	ations receive	ed by court	s/CIB w	ithin 14	4 days.								
	Baseline	20	06	20	07	20	08	20	09	20	10		
Goal CY	-		-	99	1%	99	1%	99	9%	99	%		
Final CY													
									l				
	Differe	ence:	2006-2	2007	2007-	-2008	2008-2	009	2009-	2010			

		Cita	tion/A	djudica	tion –	Timelin	iess				
			Meası	ure ID:	CT-M-	00010					
Statu	IS	Perforn	nance A	Area		Syste	m		Dir	ection	
Underway		Timelines	s		Citatio	n/Adju	dication	In	ncrease		
		Measurement									
Improve the t										he perc	ent of
			Ме	asure D	Descript	tion					
Percent of ca	ses transfe	erred from	CIB to d	courts t	hat are	proces	sed withi	n 90 (	days of	receipt	
	Baseline	20	06	20	07	20	80	20	09	20	10
Goal CY	-		-	70	1%	75	5%	80	)%	85	5%
Final CY											
				I		I	<u> </u>				
	Differe	ence:	2006-	-2007	2007	-2008	2008-2	009	2009-	2010	

Citation/Adjudication/Driver – Timeliness										
	Measure ID:	CT-M-00011								
Status	Performance Area	System	Direction							

Underway		Timelines	S		Citatio	n/Adju	dication	In	crease			
				Measu	rement							
Improve the to							ms of an i	ncre	ase in th	he perc	ent of	
			Ме	asure [	Descript	tion						
Percent of convictions sent to DMV within 10 days of the conviction.												
	Baseline	Baseline 2006 2007 2008 2009 2010										
Goal CY	-	-		85	5%	90	)%	95	5%	99	%	
Final CY												
	Difference: 2006-2007 2007-2008 2008-2009 2009-2010											

		Cita	tion/A	djudica	tion –	Integra	tion					
			Measi	ure ID:	CT-M-	00003						
Sta	tus	Perform	nance A	Area		Syste	m		Dir	ection		
Underway		Integratio	n		Citatio	n/Adju	dication	In	Increase			
	L	Measurement  Itegration of the citation/adjudication system in terms of an increase in the percent										
	e integration o ation data link						ms of a	n incre	ase in t	the perd	cent	
			Ме	asure [	Descrip	tion						
Percent of	TCAS citation	data linke	ed to DI	MV lice	nse info	ormatio	٦.					
	Baseline	20	06	20	07	20	80	20	09	20	10	
Goal CY	-	-	-	85	5%	90	1%	95	5%	99	)%	
Final CY												
						I				I		
	Difference: 2006-2007 2007-2008 2008-2009 2009-2010											

	Citation/Adjudica	tion - Integration									
Measure ID: CT-M-00004											
Status Performance Area System Direction											
Underway	Integration	Citation/Adjudication	Increase								
	Measu	rement									
Improve the integration of TCAS citation data li	of the citation/adjudicationhed to CIB.	n system in terms of an ii	ncrease in the percent								

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	Measure Description												
Percent of TCAS citation data linked to the CIB.													
Baseline 2006 2007 2008 2009 2010													
Goal CY	Goal CY - 80% 90% 95% 99%												
Final CY													
	•		<b>,</b>		•		•		•				
	Difference: 2006-2007 2007-2008 2008-2009 2009-2010												

		Citation	/Adiudi	ication	Vehicle	o – Inte	aration						
		Oltation		re ID:			gration						
Statu	ıs	Perforr	nance A	Area		Syste	m		Dir	ection			
Underway		Integration	n		Citatio	n/Adju	dication	Inc	rease				
	'	Measurement											
Improve the integration of the citation/adjudication system in terms of an increase in the percent of TCAS citation data linked to DMV vehicle registration information.													
			Mea	asure D	escript	ion							
Percent of To	CAS citation	n data link	ed to DI	MV veh	icle reg	istratio	n informa	tion.					
	Baseline	20	006	20	07	20	08	200	9	2010			
Goal CY	-		-	85	5%	90	%	959	%	99%			
Final CY													
		<u>-</u>											
	Differe	nce:	2006	-2007	2007	-2008	2008-20	009	2009-	2010			

	Citation/Adjud	lication/Crash	- Integration									
	Measure ID: CT-M-00013											
Status	Performance A	Area	System	Dii	rection							
Underway Integration Citation/Adjudication Increase												
		Measurement		-								
Improve the integratio of crash related citation			m in terms of a	n increase ir	n the percent							
	Mea	asure Descripti	on									
Percent of crash relate	ed citation data linke	ed to crash dat	a.									
Baseline 2006 2007 2008 2009 2010												

Goal CY	-	-		50	1%	75	5%	959	%	97%	)
Final CY											
											_
	Difference	e:	2006-	2007	2007-	2008	2008-	-2009	200	9-2010	

		Cita	tion/A	djudica	tion –	Integra	tion				
			Meas	ure ID:	CT-M-	00014					
Stat	us	Perforn	nance A	Area		Syste	m		Dir	ection	
Underway Integratio		n		Citation/Adjudication		In	Increase				
				Measu	rement						
	integration of misdemeano										
			Me	asure [	Descrip	tion					
Percent of v	ehicular misd	emeanor	s and a	rrests l	inked to	the Cl	RMVS.				
	Baseline	20	06	20	07	20	80	20	09	201	10
Goal CY	-		-	50	50% 75% 95%			97'	%		
Final CY	Y										
	1					l .	L				
	Differen	ce:	2006	-2007	2007-2008 2008-20		2009	09 2009-2010			

Citation/Adjudication – Accessibility								
Measure ID: CT-M-00005								
Statu	s Performance Area System Direction							
Underway	Α	Accessibility Citation/Adjudication Increase						
	Measurement							
	Improve the accessibility of the citation/adjudication system in terms of an increase in the percent of data and system availability.							
Measure Description								
Percent of data and system availability.								
	Baseline	2006	2007	7	2008	200	9	2010
Goal CY	-	-	90%	o o	95%	979	%	99%
Final CY								

Project Summaries / 3<sup>rd</sup> Year (2008 – 2009)

The first three projects concern the electronic capture, and submittal/processing of citation data. The fourth project represents a continuation of a three year effort to provide Toughbook computers and Gold NEMSIS compliant software to EMS providers for patient care reporting. The fifth also represents a three vear effort to incorporate electronic reporting of crash data to the DOT, GPS-GIS applications for route and cumulative mileages and for state highway mapping, and file linkage for crash, roadway and ADT data. The sixth project represents electronic reporting of the PR-1 by local law enforcement using the same NexGen software as the State Police.

The six projects promoted in 2008 – 2009, which will continue to be tracked in 2010 include:

- Electronic Citation Processing System
- Integrate CAPTAIN/CRCOG Mobile Data Users with State PR-1 and Citation Pilot
- Electronic Citation Pilot Program involving the State Police
- Electronic Patient Care Reporting System
- Electronic Motor Vehicle Accident Reporting to DOT
- Electronic PR-1 Data Improvement Program Ansonia Group

The electronic capture and submittal of traffic safety data almost always results in more timely, accurate, complete and consistent (uniform) data at both the capture and submittal phases of the data process. The electronic data capture and submittal processes also facilitate the integration of safety data files to either provide for or corroborate data. Improving the timeliness, accuracy, completeness and consistency of traffic safety data benefits users by helping them to more readily identify traffic safety problems. develop appropriate countermeasures and evaluate countermeasures. Another benefit to the electronic capture and submittal of traffic safety data is that efficiencies are inevitably gained at the points of data collection and submittal.

### **Electronic Citation Processing System**

#### Goals and Objectives Accomplished in 2008-2009:

Completed much of the background work required to implement an electronic citation system. In phase I the data is printed and used for scanning and data entry at CIB. In phase II, with the completion of the "back-end" system, the data will be automatically populated into the CIB automated system.

### **Unfinished Tasks:**

State: Connecticut

Completion of the "back-end" system to accept electronic tickets.

# Project's Basis/Expected Impact:

The existing citation system in Connecticut is a manual system, vulnerable to human error. Information from handwritten tickets is data entered and subsequently transmitted to various entities. Exception processing is time consuming. It is expected that an Electronic Processing System will create efficiencies in several areas.

The electronic system will incorporate a mobile application, providing law enforcement in the field the capability to immediately reference motor vehicle statutes; swipe or scan operator license information; integrate DMV operator and registration information into the citation; print a citation for the violator, and forward an electronic copy to Judicial for processing.

This program will speed the citation-writing process, reduce errors in both citation-writing and record-keeping steps, and increase the completeness of data collected.

# **Project Update/Status:**

The e-Citation Processing System, also discussed as a 4<sup>th</sup> year project, during which time, pilot testing with State and Local law enforcement has been underway, accepting electronic citation data submitted to CIB. This project is also proposed as a 5<sup>th</sup> year project to complete back-end development of the e-Citation System.

# Integrate CAPTAIN Mobile Data Users with State PR-1 and Citation Pilot

# Goals and Objectives Accomplished in 2008-2009:

The Capitol Region Council of Governments (CRCOG) and the Connecticut Judicial Department (CJD) have completed much of the "background" work required to create an electronic citation system. The Judicial Department has resolved issues regarding electronic citation format and choice of paper upon which the citations will be printed. Mobile printers and scanners have been identified. tested, and can be procured using cooperative purchasing contracts.

#### **Unfinished Tasks:**

Unfinished tasks include: completion and testing of the software application; completion of the "backend" system at Judicial to accept the electronic tickets; linking the software to the CAPTAIN and COLLECT mobile systems; purchase of necessary hardware, sufficient for the pilot towns; install the hardware and software in pilot town vehicles; train officers in the use of the equipment; and finally put the equipment on the road and evaluate the pilot program.

A second goal of this project is the electronic collection of crash data and forwarding to a central repository. This will require the development of additional software to match the ad hoc XML standards promulgated by the departments of Public Safety and Transportation. The same integration requirement is necessary within the CT:CHIEF records management system. That system will be used by the cities of Bridgeport, Hartford, and New Britain and will be made available to other Connecticut communities at a modest cost.

# Challenges:

Interagency dependencies are problematic in all application development projects. This project was no exception. Delays in completing the process arose because certain aspects could not move forward without the completion of earlier steps. Examples are: software application could not be completed without a decision regarding printers; decisions about printers could not be completed without a decision on the citation paper; decisions about citation paper could not be completed without agreement on the information collected and in what format. The entire process was, and is, a long one, especially since we are addressing legal issues and are working with a multitude of agencies. Significant policy changes that required the support and endorsement of the Chief Court Administrator have been achieved, and the General Assembly has passed a law authorizing electronic signatures on documents destined for the courts. These are significant accomplishments and demonstrate considerable team efforts.

# **Project's Basis/Expected Impact:**

When completed, this project will give the participating municipalities and other law enforcement agencies the ability to immediately reference motor vehicle statutes maintained by the Judicial Department; swipe or scan operator license information; integrate DMV operator and registration information into the citation; and print a citation for the violator, forward an electronic copy to Judicial for processing, and as an interim measure, print a hard copy of the citation. This program will speed the citation-writing process, reduce errors in both the citation-writing and record-keeping steps, and increase the completeness of data collected. When the collection of crash data is integrated in the mobile application, timeliness, accuracy and completeness will extend to that procedure as well. In addition, towns will have access to the data and will be able to make informed decisions about spending funds for safety improvements.

# **Project Update/Status:**

The e-Citation Pilot project is also discussed as a 4<sup>th</sup> year project, during which time, pilot testing with the Central Infractions Bureau (CIB) has been underway. This project is also proposed as a 5<sup>th</sup> year project to continue to expand the number of law enforcement vehicles equipped to enable the issuance of electronic citations.

#### **Electronic Citation Pilot Program - State Police**

### Goals and Objectives Accomplished in 2008-2009:

Improve the timeliness of citation data received from law enforcement. After receipt of citation data from law enforcement, improve the timeliness of citation data to CIB and improve the timeliness of the availability of citation data to the courts. Improve the accuracy and completeness of collected and submitted citation data.

### **Unfinished Tasks:**

Awaiting CIB to determine and implement method for assigning infraction control numbers to electronic citations.

# **Challenges:**

Considerable amount of time had to be spent on equipment and paper selection that would best integrate into current work flows of Law Enforcement and CIB.

# Project's Basis/Expected Impact:

Dramatically improves efficiency and accuracy of the issuance of motor vehicle infractions. Clerk involvement is dramatically reduced by eliminating copying, filing and transmitting infractions to CIB.

# **Project Update/Status:**

The e-Citation Pilot project, discussed as a 5<sup>th</sup> year project, has been undergoing pilot testing with the Central Infractions Bureau (CIB). The focus of the 5<sup>th</sup> year is to expand the number of State Police vehicles equipped to enable the issuance of electronic citations.

State: Connecticut

### **Electronic Patient Care Reporting System**

### Goals and Objectives Accomplished in 2008-2009:

Increase the number of electronically collected PCRs from zero to 250,000 by June 15, 2009 – objective exceeded

Increase the percentage of electronic PCR data that provide for the collection of Gold NEMSIS compliant data elements from zero prior to funding to 100% by June 15, 2009 – objective met

Note: The number of NEMSIS compliant data elements captured for each PCR depends on the seriousness of the call for service.

#### **Unfinished Tasks:**

Unable to obtain release of matching funds money to purchase 30 Toughbook computers with remaining funds, data due to budget restrictions of legislature and Governor and DPH management.

Unable to process 315,000+ PCR cases for analysis; limiting factors - Obtained s 64bit OS (Win XP x64) that can address adequate RAM, but unable to purchase 8Gb of random access memory (RAM) to be able to download and process the data due to budget restrictions of legislature and Governor, and DPH management.

# Challenges:

Expiration of the Department of Information Technology (DOIT) ToughBook Computer contract. The DoIT has not to date renewed the Toughbook Computer contracts in order to purchase remaining laptops needed to equip additional EMS services.

### **Project's Basis/Expected Impact:**

Improved numbers of PCR reports received, NEMSIS compliance of data elements collected, quality of data, and enhanced capabilities for linkage, and data analysis.

# **Project Update/Status:**

The e-PCR System is also discussed as a 4<sup>th</sup> year project, and proposed as a 5<sup>th</sup> year initiative to complete the order and purchase of laptops to equip the remaining EMS providers in the state.

# Electronic PR-1 Data Improvement Program – Ansonia Group

# Goals and Objectives Accomplished in 2008-2009:

Goals and objectives completed were the installation and implementation of in-car reporting for Ansonia, Shelton, North Branford, and Fairfield Police Departments. All departments have the new version of NexGen software installed on servers and Fairfield, North Branford and Shelton are in testing and training phases. Ansonia has software installed and will be in the testing and training phases in the near future.

### **Unfinished Tasks:**

Final installation of NexGen software in Police cruisers for Ansonia and connection through AT&T wireless.

#### Challenges:

The ability to contract a newer wireless service and schedule NexGen Solutions to install CAD and Reporting software.

### **Project's Basis/Expected Impact:**

This project will allow departments to utilize immediate uploads of Motor Vehicle Accident Data to the Department of Public Safety (DPS) and then to ConnDOT. This program will also allow each department to utilize other data initiatives such as e-citation in the future.

### **Project Update/Status:**

Begun as a 3<sup>rd</sup> year project, the Ansonia Group has progressed into the 4<sup>th</sup> year. According to participant agencies, the new system for capturing electronic PR-1s is impacting the way officers would normally complete the PR-1 and coding. At this point, officers seem to have learned the use of the PR-1 reporting pretty well and are getting used to having the system direct them (through edit/validity checks) to eliminate errors.

# e-PR-1s completed

Police Department	1 <sup>st</sup> Quarter 2010	April 2010
Fairfield	60	67
Shelton	62	100
North Branford	-	19
Ansonia*	34	38

<sup>\*</sup>Ansonia application for capturing e-PR-1 data includes running license and registration checks for involved motorists and auto-populating select data fields on the PR-1.

Through March 2010, the North Branford application had involved the compilation of e-PR-1 data only at the station level. In April 2010, the mobile application of the e-PR-1 was implemented, moving the application into the law enforcement vehicle.

This group is continuing to work with DPS to assure completion of Memorandums of Understanding (MOUs) for data sharing, and with DPS/ConnDOT on edit/validity checks for the ePR-1s.

# **Electronic Motor Vehicle Accident Report to DOT**

### Goals and Objectives Accomplished in 2008-2009:

Developed, tested and ready to implement an electronic version of the PR-1 which will replace the current DCR system.

Developed and currently testing a crash data processing system that will provide receipt of PR-1 crash data electronically from Connecticut State Police.

ASCII formatted file has been developed and currently being tested against written programs.

Developed into the data processing system the ability for the Department's staff to edit/add to reported fields.

Developed an office module to allow staff to code data from hard copies.

Designed the capability of detecting duplicate cases, and track coder productivity statistics.

#### **Unfinished Tasks:**

Include system capability of accessing and managing roadway files.

Provide necessary implementation, testing, training, and support including network analysis and database training to aid in the roadway network improvements.

Provide all appropriate documentation.

Development of a new comprehensive road network, including; dual directional Interstates, limited access expressways, state routes, local and private roads to meet needs of crash locations.

Continued development and enhancement of the NexGen Police Interface Pilot to improve collection of accident/crash GPS and location information.

Convert a multitude of mainframe programs used to produce accident reports read from the Department's server.

Develop the ability to generate reports and perform adhoc queries through the Department's server. Integrate other traffic related files, such as Roadway Inventory and ADT files.

Develop the ability to receive accident crash data electronically, from other supporting towns.

# **Challenges:**

Development of the new comprehensive road network will take longer than originally envisioned to complete.

# **Project's Basis/Expected Impact:**

This project allows the Department to upgrade its Accident Crash System to current electronic technology. The Accident Crash System data in place had coded crash data inputted on a UNIX workstation. This data, via a batch process, would then have to be uploaded to the mainframe, to update

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the mainframe accident file. Reporting of data would require mainframe programming. The use of collecting and reporting of data in this fashion, consumes time and manpower. More importantly, most of the computer hardware used in this process is no longer supported.

# **Project Update/Status:**

The e-PR-1 Project is also discussed as a 4<sup>th</sup> year project, during which time; efforts have been close to resolving outstanding edit/validity checking issues with electronic PR-1s completed by State Police. This project is also proposed as a 5<sup>th</sup> year project to continue the development of ConnDOT output reporting. This project will allow for the electronic submission of data, provide for a relational database, allow for the use of other files maintained by other sections within ConnDOT for the reporting of data, and allow the Department to perform ad hoc queries.

# Project Summaries / 4<sup>th</sup> Year (2009 – 2010)

The first three projects concern the electronic capture, submittal and payment processing of citation data. Two of these represent new projects. The fourth project represents a continuation of a four year effort to provide Toughbook computers and Gold NEMSIS compliant software to EMS providers for patient care reporting. The fifth also represents a four year effort to incorporate electronic reporting of crash data to the DOT, GPS-GIS applications for route and cumulative mileages and for state highway mapping, and file linkage for crash, roadway and ADT data.

The five initiatives comprising 4<sup>th</sup> year projects include:

- Electronic Citation Processing System
- Electronic Payment Processing System
- Electronic Citation Pilots for Local Law Enforcement
- Electronic Emergency Medical Services Patient Care Reporting System
- Electronic Motor Vehicle Accident Reporting to DOT

The State's efforts to expand its electronic capture and submittal of traffic safety data is expected to result in more timely, accurate, complete and consistent (uniform) data at both the capture and submittal phases of the data process.

Improving the timeliness, accuracy, completeness and consistency of traffic safety data benefits data users in more readily identifying traffic safety problems, developing appropriate countermeasures and in evaluating countermeasures.

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### **Electronic Citation Processing System**

Project ID: CT-P-00009

# Core System:

Citation/Adjudication

### **Performance Area:**

Completeness

- Uniformity
- Timeliness

Project Title: Electronic Citation Processing System

Lead Agency: State of Connecticut Judicial Branch - Court Operations, Centralized Infractions Bureau

# **Partner Agencies:**

State and Local Law Enforcement Agencies

# **Project Director/Primary Contact:**

Name: Stacey B. Manware

Title: Clerk, Centralized Infractions Bureau Agency: State of Connecticut Judicial Branch Centralized Infractions Bureau

Address: 225 Spring Street City, ZIP: Wethersfield 06109 Phone: 860-263-2750

Email: Stacey.Manware@jud.ct.gov

### **Project Description:**

The creation of an application that enables the receipt by the Centralized Infractions Bureau (CIB) of electronically captured citations data, where in Phase I the data will be printed and used for scanning and data entry at CIB, and subsequently, in Phase II, a full production release in which the data will be automatically populated into the CIB automated system.

# **Basis for Project:**

The citation system in Connecticut is a manual system which is vulnerable to human error. Information from handwritten tickets is data entered and subsequently transmitted to various entities. Exception processing is time consuming. An electronic method of creating tickets and ultimately populating the CIB database would significantly improve processing times and the accuracy of the information processed.

- This project will serve as a complement to the Capitol Region Council of Governments (CRCOG)
  as well as other law enforcement citation pilot efforts through ultimately building a back-end
  process for electronic traffic citations
- Based on previous traffic records assessments and recent strategic planning efforts, there is no electronic statewide roadside data capture system for traffic citations.

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# **Goals and Objectives:**

Goal: Create an application that enables the Centralized Infractions Bureau (CIB) to receive electronically captured citation data.

### Phase I Objective(s):

- Develop electronic architecture standards that will allow electronic transfer of citation data
- Test architecture for processing and error handling capabilities
- Utilizing completed architecture, produce type-written citation data from police departments to use for scanning and data entry at CIB

# Phase II Objective(s):

 Eliminate scanning and data-entry phase and allow automatic population of citation data into the CIB automated system

# **Expected Impact:**

It is expected that an Electronic Citation Processing System will create efficiencies in several areas. In Phase One of the pilot, officer handwriting is being replaced by type-written characters, therefore eliminating some entry errors. Fewer entry errors will result in less exception processing. Less exception processing would improve the timeliness of down stream processing transmissions to the Courts and the Department of Motor Vehicles. Phase Two of the project will further minimize data entry, key stroke errors, and exception processing.

### Progress/Update:

This project continues the development of the back-end process for the electronic capture of citation data by law enforcement. In 2009, a Senior Net Architect/Designer was hired to establish and document software and hardware requirements; design the XML schema for data transmittal to CIB; develop the protocol for assignment of citation ticket numbering; develop coding and audit procedures for data quality control; and manage/complete software revisions necessary for the efficient operation of the Electronic Citation Processing System. These activities were completed and coordinated in conjunction with the Department of Public Safety, CAPTAIN and CIDRIS initiatives.

As highlighted, in regards to recent pilot-testing, involving State and Local law enforcement, progress includes:

- New Britain Police Department and State Police began to issue electronic citations, on May 3, 2010.
- End-to-end transmission of electronic citation data was also completed with CIB.
- Briefing of the Capitol Region Public Safety Council and demonstration of the new system in April.
- Court Original scan tests at CIB are ongoing. Vendors have passed scanning test.
- Continue to coordinate work with vendors on technical aspects of pilot, including iterative testing.
- Payload file testing in progress from both vendors: both have passed validation tests; the focus now is on business rules.
- Paper defendant citations have been delivered for both vendors to Bank of America for scan testing. Working with Chris Osborn guide testing and required modifications.
- Drafting of documentation of internal CIB workflow and technical issues on hold during testing.
- Completed security document for e-Signature acceptance.

State: Connecticut

Minor changes to XML payload schema (v3.2) completed and distributed.

- Delivered XML Schema v3.2 to vendors.
- Test platform for transmission testing pending.
- Statute file addendum in development.
- Bi-weekly meetings with various stakeholders to review adjusted timeline(s), expectations and responsibilities.

This project is proposed as a 5<sup>th</sup> year project to complete the back-end processing for the e-Citation Processing System.

Safety Data Improvements ------ Section 408 Application

### **Electronic Payment Processing System**

Project ID: CT-P-00012

# **Core System:**

Citation/Adjudication

#### Performance Area:

Completeness

- Uniformity
- Timeliness

Project Title: Electronic Payment Processing System

Lead Agency: State of Connecticut Judicial Branch - Court Operations, Centralized Infractions Bureau

# **Partner Agencies:**

State and Local Law Enforcement Agencies

# **Project Director/Primary Contact:**

Name: Stacey B. Manware

Title: Clerk, Centralized Infractions Bureau
Agency: State of Connecticut Judicial Branch
Office: Centralized Infractions Bureau

Address: 225 Spring Street
City, ZIP: Wethersfield 06109
Phone: 860-263-2750

Email: Stacey.Manware@jud.ct.gov

#### **Description/Basis for Project:**

Connecticut is currently unable to accept payments for infractions and certain payable violations by means of credit card via the Internet and relies upon a labor intensive process of matching tickets with payments received by mail or delivered in-person. This slows the process of transferring funds from the defendant to the State, diverts Judicial Branch resources from other activities, and may discourage defendants from making timely payments due to the cumbersome and inconvenient nature of the payment process compared to on-line payment.

This project will create a web-based, automated system that will allow Connecticut to receive and process credit card payments from defendants via the Internet for infractions and certain payable violations. It will create an application that enables the receipt by the Centralized Infractions Bureau (CIB) of electronic payment of all infractions tickets issued in the State of Connecticut. It will compliment the on-going Electronic Citation System project, and is anticipated to contribute to the eventual development of a paperless system of ticketing and payment for infractions and violations.

The Centralized Infractions Bureau (CIB) currently processes approximately 435,000 tickets annually which results in revenue of \$30,000,000 to the State of Connecticut. The initial volume of credit card payments is expected to be approximately 64,000 cases per year; however, this would likely increase as more customers become aware of the web-based payment option.

State: Connecticut

Giving defendants the option to pay their tickets through the Internet will result in quicker payments to the State with less manual processing by staff at CIB. The timeliness of disposition of infraction matters where drivers intend to plead nolo and pay their tickets will increase the timeliness and accuracy of this current somewhat manual process. Drivers would also be able to access the system to enter pleas of not guilty without the delay of mailing and human resources for processing. This will provide the potential to dispose and transfer payment to the Treasurer within days of issuance of the ticket when combined with the E-Citation project.

## Project Goal(s):

Create a secure, web-based automated system that will allow defendants to submit credit card payments to the State of Connecticut for infractions and violations.

# Objectives:

- Develop electronic architecture standards that will allow electronic transfer of funds
- Test architecture for processing and error handling capabilities
- Deploy system to allow for on-line payment of infractions and violations

### **Activities:**

- Contract for the services of a Senior Developer
- Analyze data, select XML standard and define Judicial structure
- Document volumes and define hardware/software needs
- Design centralized payment acceptance structure
- Code audit, error and data entry reports
- Test audit, error and data entry reports
- Research online systems (through conferences or site visits)

### **Expected Impact:**

- Improved timeliness of the receipt of payment and or transfer to courts via electronic not guilty plea
- Improved timeliness of disposition of cases and transmission of revenue to the State Treasurer
- Improved accuracy of payments
- Improved customer service

### **Progress/Update:**

The Centralized Infractions Bureau (CIB) has taken over the e-Payment project. A Request for proposal (RFP) was distributed for a web-based automated system to electronically accept credit card payments via the Internet. Proposals were received including an average of \$7,000 per month for ongoing maintenance of an e-Pay system for the State.

The CIB, which has assumed responsibility for managing and maintaining this project in-house, is pursuing other means to address issue of monthly maintenance. The project involves the creation of an application that enables the receipt by the CIB of electronic payment of all infraction tickets issued in the State of Connecticut. The application will involve the creation of a web-based automated system to electronically accept credit card payments via the Internet for infractions and certain payable violations. An example of an existing application under review includes PayPal, used for submitting payment over the web. It is anticipated that e-Payment for CIB could be implemented by the end of summer 2010.

Safety Data Improvements ------ Section 408 Application

#### **Electronic Citation Pilots for Local Law Enforcement**

Project ID: CT-P-00011

# **Core System:**

Citation/Adjudication

#### Performance Area:

- Completeness
- Accuracy
- Timeliness

Project Title: E-Citation Pilots for Local Law Enforcement

Lead Agency: Capitol Region Council of Governments (CRCOG)

# **Partner Agencies:**

State Judicial Department

# **Project Director/Primary Contact:**

Name: Cheryl Assis

Title: Director of Public Safety

Agency: CRCOG
Office: Headquarters
Address: 241 Main Street
City, ZIP: Hartford, CT 06106

Phone: 860-522-2217, extension 236

Email: cassis@crcog.org

#### **Project Description/Basis:**

This project will continue the roll out of e-citation systems in local law enforcement agencies. Software has already been procured for the existing e-citation effort and printers and scanners will be installed in police vehicles shortly. The existing project covers the Capitol Region and this one will expand the e-citation effort to additional law enforcement agencies in Fairfield and New Haven counties.

The requested grant funds will be used to purchase mobile printers and handheld scanner hardware for law enforcement vehicles within the selected statewide municipalities. Once vehicles are equipped with the required hardware, law enforcement personnel will use CAPTAIN and e-citation software developed under the first phases of the related project to electronically upload collected citation data to the centrally located CRCOG server. The CRCOG server will then upload the citation data electronically to the State of Connecticut's Judicial Centralized Infractions Bureau (CIB). CRCOG and CIB have been working closely to define the e-citation templates and XML schema.

Automated citation data collection is only available in a few law enforcement jurisdictions. Collection and submission of citation data in the paper oriented manual form is largely an inefficient process.

The use of the e-citation software will reduce data input errors and improve the completeness of the collected data. It should also improve police officer efficiency by reducing the amount of time that officers spend collecting citation data and decrease the time it takes this data to be received by the courts. The CRCOG server interface will provide linkage for law enforcement for querying driver licensing and vehicle data as well as provide a secondary linkage to emergency responders (i.e., EMS, fire, etc.).

#### Background:

Police efficiency is substantially hampered by the inability to cite violators associated with crashes and selective enforcement in an automated fashion. Moreover, this presents a systemic challenge to the enforcement system in that it compels substantial and delayed ticket entry and disposition by the state's judicial system. While improvements can be incremental, an electronic citation system is best accomplished as a cradle to grave ticketing system involving all parties from the outset.

In conjunction with the leadership of the Traffic Records Coordinating Committee, the Capitol Region Council of Governments (CRCOG) and the State of Connecticut Judicial Department have initiated a pilot electronic citation program. This program has the support of the Department of Public Safety and the Department of Transportation along with local law enforcement. In the past year, the Judicial Department has resolved issues regarding an electronic citation format and the paper document upon which the citation will be printed. Moreover, mobile printers and scanners have been identified and tested. While these may seem like small migratory tasks, they are vital steps toward the development of an all electronic citation system that will provide not only automated ticketing and docketing, but eventually full payment and Department of Motor Vehicles' adjudication of the infractions. These are significant policy changes that required the support and endorsement of the Chief Court Administrator.

At the local end, the Capitol Region Council of Governments has hired a contractor to develop its mobile application. Concurrently, the Judicial Department is finishing its back end system that will accept the electronic tickets. The two applications are in-sync and should be ready for the pilot test in December, 2009. The next steps are to complete software development including the linkage to the CAPTAIN and COLLECT mobile systems, purchase the necessary equipment for the pilot towns, install the software and hardware and begin training officers in the use of the equipment. The final step will be to put the equipment on the road and evaluate the pilot program before rolling out to additional law enforcement agencies.

#### **Expected Impact:**

Expected impacts include:

- Expand management information and targeted enforcement activities in equipped municipalities
- Improved timeliness of the availability of citation data to the courts
- Improved accuracy and completeness of collected and submitted citation data

# Goals and Objectives:

**Technical Objectives:** 

This project builds on prior investments of the State of Connecticut Department of Transportation and the Capitol Region Council of Governments member towns. CRCOG will modify its CAPTAIN mobile data communications system accident function as follows:

1. The electronic citation application currently being built will be tested, implemented, and integrated into the CAPTAIN system as a pilot. This application will provide the following:

- Ability to reference the motor vehicle statute files maintained by the Connecticut Judicial Department.
- Swipe or scan operator license information from crash participants or violators.
- Integrate DMV operator and registration information to the citation.
- Print a citation for the violator; forward an electronic citation to the Judicial Department's Central Infractions Bureau; and as an interim step, print a hard copy of the citation.
- 2. Using existing hardware and communications facilities, the CAPTAIN system will provide a GPS reference on all electronic crash records and citations.

Currently, there is no charge to users of the CAPTAIN system for application software. An annual user fee covers the costs of communications, including communications hardware, the server suite and its database applications, and maintenance of the field software. If successful, the citation application would be expanded to all marked vehicles in the Capitol Region.

CAPTAIN is natively a collaboration. It is a system that was originally designed for the 39 member towns in the Capitol Region Chiefs of Police Association and has now been expanded to 81 law enforcement agencies. The system is the base for a whole series of law enforcement and public safety enhancements and improvements in the Capitol Region. In this iteration, it pilots a citation system for selected local police agencies ranging from large urban departments with specialized traffic enforcement organizations to suburban and rural police agencies with generalized crash incident investigation and enforcement processes.

All of these impacts are consistent with the traffic records strategic plan of the State of Connecticut and meet the needs of the local users and the state policy officials.

# **Project Status:**

This project will continue into the 5<sup>th</sup> year, involving the roll out of e-citation systems in local law enforcement agencies.

For Capitol Region law enforcement agencies the software has already been procured and the system only requires the installation of printers and scanners in the police vehicles. After law enforcement in the participating towns is provided the requisite equipment and software, training will be completed, consisting of the following two sessions:

- Strategic direction and overview, demonstration, and training
- Installation and checking of all related equipment, including scanners, printers, and pre-printed paper

#### Current progress includes:

- Rolled out e-Citation initiative involving the Central Infractions Bureau on May 3, 2010
- Conducted earlier pilot testing of client side e-citation for limited audience, including an interface between e-citation and Bluelink; printed samples of citations
- CRCOG's mobile application has focused on an e-citation format and paper document to be used in printing the citation
- Equipment purchased including scanners, printers, and vehicle mounts for the printer
- Ticket issue settled; will use Global Justice standard for ethnicity
- Continued review of e-citation data edits/validation checks from Judicial
- Continued review of ConnDOT edit rules and XML specifications for motor vehicle crash reporting using the PR-1 crash report form
- Emphasizing importance of meeting with Judicial and other project contributors in demonstrating the e-Citation mobile application together with the e-Citation system link
- Coordination with pilot towns to help expedite e-citation pilot start-up

Because of the struggling economy and severely constricted municipal budgets, the match for this project is being provided in several ways. Towns will be provided a choice of the following options:

- Participating towns that will be equipping their entire fleet of police vehicles despite being limited to a "seed" number of devices will be credited for the extra dollars that they expend on above "seed" devices toward the collective match.
- Participating towns may offer all or a part of their match requirement in soft activities such as user training in e-citation, installation and configuration of devices, local system administration including review of issued citations and management reports. In order to qualify for this option, the CRCOG will require pre-approval of the format for recording such activities from the Department of Transportation Office of Highway Safety.
- Participating towns may simply pay 20% of the cost of the hardware.

In addition, an extension of the citation application will be made available to non-CAPTAIN mobile data users via an electronic interface. This will allow the software to be used by more communities without requiring additional custom applications.

Completing the project to send crash reports to the state's ad hoc repository, will include the appropriate software authorized by the Department of Transportation to edit and validate local crash data prior to acceptance in the repository. Such an effort has long been an objective of the Traffic Records Coordination Council.

Safety Data Improvements ------ Section 408 Application

# **Emergency Medical Services Patient Care Report Data Collection System**

Project ID: CT-P-00001

# **Core System:**

Injury Surveillance/EMS

#### Performance Area:

Improve the timeliness, accuracy and completeness of PCR data.

- Improve <u>access</u> to PCR data for completing analyses for determining the quality of care provided by local EMS providers.
- Improve access to PCR data for other users such as the CODES and NEMSIS projects.

Project Title: Emergency Medical Services Patient Care Report Data Collection System

Lead Agency: Department of Public Health (DPH)/Office of Emergency Medical Services (OEMS)

# **Partner Agencies:**

- Department of Information Technology (DoIT)
- Department of Public Health/Operations Branch Information Technology Section
- EMS Health Care Providers Statewide

# **Project Director/Primary Contact:**

Name: Bill Teel, Ph.D. Title: Epidemiologist

Agency: DPH

Office: Office of EMS
Address: 410 Capitol Ave.
City, ZIP: Hartford, CT 06105
Phone: 860-509-8116
Email: bill.teel@ct.gov

### **Project Description/Basis:**

This project is managed by the Department of Public Health (DPH)/Office of Emergency Medical Services (OEMS). The project provides for the purchase and distribution of Toughbook laptops to all Connecticut EMS providers. Toughbook laptops have been provided contingent upon EMS providers acquiring NEMSIS gold standard compliant Patient Care Reporting (PCR) software to be used to collect patient care data for all patients transported to the ED.

PCR data is being analyzed to determine the level of patient care provided and how care might be improved. The PCR data will also be made available to the Connecticut Crash Outcome Data Evaluation System (CODES) and the NEMSIS projects.

There has been a lack of EMS Patient Care data to analyze in order to improve the care Connecticut residents receive by calling 911. Both Fire and Police have extensive data collection efforts. DPH has had a project to implement EMS data collection since 2001. Funds have been limited to move the project along. NHTSA funding has helped to provide computers to EMS providers to collect EMS PCR data.

State: Connecticut

# Objectives:

Continue obtaining Toughbooks to distribute to all EMS providers. Toughbook computers are used to collect EMS Patient Care data that can then be sent to DPH electronically over the Internet. Having this data is important for DPH to be able to improve the emergency medical care received by Connecticut residents. The DPH plans to submit data to the NEMSIS project in the 2010 time frame after initial data cleaning and identifiers are removed assuming if funding continues at an adequate level.

# Connecticut State Agency and Research Institution Access to EMS Patient Care Report (PCR) Data

To complement data collection and entry into the EMS PCR Data Collection System, the sub grantee shall develop a plan to provide for the access by State Agencies and Research Institutions to the NEMSIS gold standard compliant EMS Patient Care Report (PCR) data. The action plan will include a range of access options, including -

The data will be made available to NEMSIS and researchers can apply to NEMSIS to obtain the Connecticut data. Data can be made available to other State of Connecticut Agencies with a Memorandum of Understanding mechanism to share EMS data. A fee may be involved for nongovernmental institutions. Most research will best be served by using data from many states and contacting NEMSIS to obtain multi state data.

Initially provide tables and reports that can be made available on the DPH/OEMS website to the public. This will be available when additional funding is provided for web support creation.

### **Expected Impact:**

Impact of the electronic reporting of EMS patient care reports include:

Increase in the percentage of electronic PCR data that provide for the collection of Gold NEMSIS compliant data elements from zero prior to funding to 100%. The number of NEMSIS data elements captured for each PCR depends on the seriousness of the call for service.

Improve linkage of electronically collected EMS data to ED and inpatient hospital discharge data to obtain outcome and diagnosis data to improve the quality of EMS care.

This is also proposed as a 5<sup>th</sup> year 408 project, to complete the purchase of laptop computers for EMS providers.

#### Status/Update:

- Number of EMS PCR records submitted to-date 700,000
- Transports included in the EMS PCR data as a result of miscodes are now being deleted
- New version of NEMSIS Version 3 draft dataset still under review
- Largest EMS provider online and sending in electronic PCRs
- Application to download data from the server that can be translated into a format for statistical analysis using Stata (software), developed
- Working on data cleaning of approximately 10,000 records, which are missing incident city FIPS codes
- Follow-up July 2009 memo to vendors and EMS providers requesting that 400+ NEMSIS required data elements be submitted for each emergency response, as each case dictates
- Following up standardizing data to Gold NEMSIS standard

Safety Data Improvements ------ Section 408 Application

### **Electronic Motor Vehicle Accident Reporting CSP to DOT**

Project ID: CT-P-00006

# Core System:

Crash

#### Performance Area:

- Completeness
- Uniformity
- Timeliness

Project Title: Electronic Motor Vehicle Accident Reporting to DOT

**Lead Agency:** Connecticut Department of Transportation

# **Partner Agencies:**

- State Department of Public Safety (DPS)
- NexGen Local Law Enforcement

# **Project Director/Primary Contact:**

Name: Kerry Ross Agency: Connecticut DOT

Office: Office of Policy and Systems Information

Address: 2800 Berlin Turnpike City, ZIP: Newington, CT 06131

Phone: 860-594-2087 Email: Kerry.Ross@ct.gov

# **Basis for the Project:**

Currently, the Connecticut Department of Transportation (Department) relies on receiving hard copies of the police accident report (PR-1) forms from State and local police. Approximately 115,000 PR-1's are sent to the Department annually. Selected data fields from the PR-1's are coded using Unisys direct entry terminals where validity checks are performed on the data fields. The coded data resides on a UNIX workstation. Periodically, a batch ASCII file is created, copied to a 9-track tape, mounted on a mainframe tape server, and read by mainframe programs to update the mainframe accident file. This hard copy reporting procedure and manual coding process consumes time and manpower. More importantly, most of the computer hardware used in this process is no longer supported.

The current mainframe accident file was established in 1995 as the result of a revision to the PR-1 form. The file currently resides on tapes in an ASCII format. No applications have been developed to read this file, and no relational database file exists to allow the Department to perform ad hoc queries. The file is converted to the pre-1995 format for the production of all reports. Since some information is lost in the conversion process, the data contained in reports produced by the Department does not reflect the data recorded from the PR-1 form.

# **Project Goals/Objectives:**

Continue development of an accident location reference system that would convert the GPS coordinates to route and mile point.

Complete the development of a PC/database system that has the same functionality as the existing mainframe system.

Develop two integrated reporting modules: a formalized report set to replicate reports previously developed on the mainframe, and an adhoc query database. All current reports will be created from newly generated specifications, relying on end user interviews, websites or new requests. All current file transfer formats are included in this report modules phase.

# Accident Records Utilities/Reports requiring conversion:

<u>Upgrade the platform of the Traffic Accident Viewing System (TAVS)</u> - TAVS is a PC based Microsoft Windows application that displays and prints traffic accident data based on criteria selected and/or inputted by the user. The application contains traffic accident data for a seven year period.

Convert Traffic Accident Surveillance Report (TASR) - TASR is produced for the latest 3-year period available, showing accident totals, traffic counts, accident rates and various roadway features for the entire state highway system. For each state road location, TASR displays location characteristics, accident totals, number of vehicles passing through the location, million vehicle miles of travel, average accident rate for that type of location, actual accident rate for that location, critical accident rate for that location, and the ratio of the actual accident rate to the critical accident rate. TASR is sorted by route and cumulative mileage.

<u>Suggested List of Surveillance Study Sites (SLOSSS)</u> - SLOSSS is a list of TASR locations that experienced abnormally high accident rates for the corresponding 3-year period. Each TASR location with 15 or more accidents and whose actual accident rate is greater than its critical accident rate is included on SLOSSS. SLOSSS displays similar information to TASR, with the addition of a sequence number that is used to rank the locations by the ratio of the actual accident rate to the critical accident rate. SLOSSS is sorted both by route and cumulative mileage and also by sequence number. The objective in developing SLOSSS is to define those locations which have the greatest promise of accident reduction and thus to give a broad measure of overall needs of highway safety improvements.

Q-Factors - This is a report that displays injury and fatal accident cost factors by roadway group and intersection types for state roads. Q-Factors, which is produced for a 3-year period, displays fatal accidents, injury accidents, property damage only accidents, fatalities, injuries, accident totals, and cost factors derived from injury and fatality costs reported annually by the National Safety Council.

<u>Before and After Studies</u> - In conjunction with the Annual Safety Report prepared by the ConnDOT Division of Traffic Engineering, Before and After Studies of accident frequencies are periodically performed on safety improvement projects to evaluate their cost effectiveness. The Annual Safety Report is annually submitted to the Federal Highway Administration (FHWA).

<u>Accident Experience</u> - This is a history of accidents for a specific location and time period, which describes the dynamics of each accident in detail. These are prepared daily for various sources.

<u>Connecticut Accident Summary Tables (CAST)</u> - These tables distribute accident, vehicle and person totals by major fields that are contained in the ConnDOT database file. They can be produced for any type of accident as well as for all accidents on file.

Develop system capability of accessing and managing all applicable roadway files for the purpose of maintaining accident files.

Provide necessary implementation, testing, training and support, including network analysis and database training to aid in the roadway network improvements.

#### **Activities:**

- The GIS/Computer Systems Section will develop and implement an accident location reference system that will convert the GPS coordinates to route number and cumulative mileage to those cases on the Department's server, and improve the accuracy of the Department's geocoded roadway network. The Department will also seek improvements in accident location information by providing accident location through GPS coordinates, and integrate the accident data with the State's GIS system.
- The Department will finalize a PC/database system that has the same functionality as the existing mainframe system, and write reports to read data on the Department's server, which is to be maintained by the Office of Information Systems. Department staff will be able to generate reports and perform ad hoc gueries through the Department's server. The Office of Information Systems will also transfer historical data on the mainframe from ASCII file on cartridge tapes to relational database on the Department's server. Staff will have the ability to directly view and edit historical cases on the server. The Department will also integrate other traffic files, such as roadway and ADT files, with the accident file, and write reports that read data from the other traffic files. A decision will be made on whether the Accident Records Section must continue to maintain its own roadway and ADT files, or if new reports can read traffic files maintained by other sections.
- Develop two integrated reporting modules: a formalized report set to replicate reports previously developed on the mainframe, and an adhoc query database. All current reports will be created from newly generated specifications, relying on end user interviews, websites or new requests. All current file transfer formats are included in this report modules phase.
- Develop system capability of accessing and managing all applicable roadway files for the purpose of maintaining accident files.
- Provide necessary implementation, testing, training and support, including network analysis and database training to aid in the roadway network improvements.
- All appropriate documentation must be included.
- Development of New Comprehensive Road Network inclusive of dual directional Interstates and limited access expressways, State Routes, Local and Private Roads in phases, having the ability to meet the needs for accident location, routing address matching and geocoding for the Department and State.
- Development of new dual directional interstates and limited access expressways.
- Develop the ability to apply adjustments of roadway inventory data to historical locations of accident crash records.
- Update the Traffic Monitoring system to provide needed ADT data information for accident data reporting.
- Replicate all required mainframe reports.
- Provide the capability to develop adhoc query reporting of accident crash data.
- Finalize the development and enhancement of the NexGen Police Interface Pilot to improve collection of accident/crash GPS and location information.

Develop of electronically receiving accident crash data from other supporting towns along developing validation of the acquired data

### **Expected Impact:**

Expected impacts in the electronic reporting of PR-1 crash records from the CSP to ConnDOT include:

- Improve the timeliness, accuracy and completeness of crash data from CSP with emphasis on reducing the time required to submit PR-1 crash reports from CSP to ConnDOT.
- Improve the *accuracy* of crash location data.
- Improve the *completeness* of crash data through entry of PDO crash data with emphasis on increasing the total number (both hard copy and electronic) of local road PDO crash reports that are submitted and entered onto the ConnDOT crash file each year. Improve the *integration* of crash data with roadway and ADT files. Improve the access of crash data to users.

# **Project Status:**

This is also being proposed as a 5<sup>th</sup> year project (refer to project status for 2010 Interim Performance Measure result for local road PDO crash reporting).

Accident Records and I/T staff have been working with DPS to open flow of e-PR-1s onto the ConnDOT server. Testing PR-1s loaded onto the system. PR-1 info and diagram seem ok. Some cases missing part of the narrative. Some cases don't seem to be going through edit check process.

Once electronic PR-1s being submitted by the DPS have been verified for edit/validity checking, the Department will then move to begin accepting electronic PR-1s from NexGen involved local law enforcement agencies, including the towns of Madison, Branford, East Haven, North Haven, Hamden, Ansonia, Fairfield, North Branford, and Shelton, as well as towns represented in CAPTAIN/CRCOG pilot initiatives.

Upon implementation, project continuation will be supported through the Transportation Planning Work Program as facilitated under various tasks of the State Planning and Research (SPR) Program.

The Office of Information Systems will provide continual support of the hardware and software development for this project, as well as make modifications to the system as necessary for required enhancements.

# Project Summaries / 5<sup>th</sup> Year (2010 – 2011)

For the first project, a Motor Vehicle Crash Data Repository, this third attempt by the TRCC out of five years of Section 408 funding, addresses the top recommendation from the 2007 Traffic Records Assessment. Considerable emphasis for traffic records system improvements continues to focus on mobile reporting of traffic citation and motor vehicle crash data by law enforcement in the field. Back-end systems development for the E-Citation Processing System and expansion of the EMS Patient Care Reporting System continue.

The projects selected by the TRCC in the 5<sup>th</sup> year of Section 408 include:

- State Motor Vehicle Crash Data Repository
- E-Citation Processing System
- · E-Citation Pilots for Local Law Enforcement
- E-Citation Pilots for State Law Enforcement
- E-EMS Patient Care Reporting Data Collection System
- E-Motor Vehicle Crash Reporting CSP to DOT
- Crash Outcome Data Evaluation System (CODES)

Safety Data Improvements ------ Section 408 Application

# **State Motor Vehicle Crash Data Repository**

Project ID: CT-P-00003

# Core System:

Crash

#### **Performance Area:**

Completeness

- Uniformity
- Timeliness

Project Title: Development of the Connecticut Motor Vehicle Crash Data Repository

Lead Agency: University of Connecticut

### **Partner Agencies:**

All stakeholder agencies listed on the Traffic Records Coordinating Committee

# **Project Director/Primary Contact:**

Name: Eric D Jackson PhD

Title: Assistant Research Professor

Agency: Civil and Environmental Engineering, Connecticut Transportation Institute

Office: University of Connecticut

Address: 270 Middle Turnpike Storrs CT Unit 5202

City, ZIP: Storrs, CT 06269 Phone: 860-486-8426

Email: e.iackson@engr.uconn.edu

### **Project Description:**

The purpose of this project is to develop a Connecticut Crash Data Repository (CTCDR), data query and analysis toolset to provide members of the traffic-safety community with timely, accurate, complete and uniform crash data. The Cash Repository designed at the University of Connecticut will allow agencies that capture PR-1 data to submit accident files electronically to the repository. The system will be designed so that agencies regardless of whether they utilized electronic or manual entry would be able to upload or enter data into the repository. The system will be designed as a secured web portal so that only registered users are able to enter, view and download data. This will allow Law Enforcement agencies across Connecticut to populate this database and have access to the statewide data if they choose.

#### **Basis for Project:**

Analysis of highway safety is probably the most data-intensive activity carried out by highway and transportation agencies. It requires more than just archiving police accident reports. To be effective, information recorded on the accident reports must be captured into a searchable database. Furthermore, roadway inventory, traffic volumes and even land use information are all critical for evaluating the safety of any road segment or intersection, and other safety analysis exercises such as demographic or behavioral studies require driver licensure, motor vehicle registration and other institutional databases.

State: Connecticut

Currently, Connecticut has two disparate crash repositories: one at the Department of Public Safety (DPS); and one at the Connecticut Department of Transportation (ConnDOT). In addition to two large scaled repositories, there are numerous small scale repositories retained at local police departments throughout the state. However, these crash data repositories are not easily linked to roadway information, traffic volumes or land use data. These other databases are maintained by other state agencies and require significant manual reformatting to combine the crash data and roadway information. The non-highway information is maintained by other State agencies such as the Department of Motor Vehicles or the Department of Public Health. Compiling and linking these data requires additional steps, especially contacting multiple offices. Having the information from all of these databases assembled into a single data repository would reduce duplicative effort on the part of State agency employees and researchers on projects funded by the State.

Historically, a Centralized Accident Records System (CARS) served as the state's records repository. However, Connecticut's crash data had to be hand-entered from crash forms submitted by law enforcement agencies. The move to electronic crash report generation provides the opportunity to create a centralized single data repository for Connecticut.

The first phase of CTCDR development will focus on designing and building a CDR for PR-1 files. This data repository will serve as the foundation for future, more advanced versions of the data repository. The base CDR will allow law enforcement agencies across the state to submit collected crash information via XML specification standards, and will make the crash data available to authorized agencies. The first phase of the CTCDR development will:

- 1. Design the structure and foundation for the CTCDR database
- 2. Develop the data entry, query, and analysis tool set program
- Design a secure web portal that will allow users to display and analyze, export, and print PDF copies of crash records

Phase 2 and 3 will be proposed in subsequent years if funding is available. Phase two of the data repository would work to establish a georeferencing crash application. This GIS based application would allow users to plot the physical location of every file in the database onto the statewide road network. Once each accident is georeferenced spatial relationships can be added to the dataset by individual users. Users will be able to add roadway geometry and traffic volume information to queried crash files, or guery data based on its location within the transportation network, road geometry or traffic volume. The joining of roadway information with accident data will provide researchers with a wealth of information for future studies with minimal effort to obtain the data.

Phase three of this research would be to link or merge the Patient Care Reporting (PCR) software to the crash data repository. This would allow users access to not only crash data but medical reports detailing the care provided to and the severity of the injuries to crash victims.

# **Expected Impact:**

Completion of this project will provide members of the traffic-safety community and submitting law enforcement agencies with timely, accurate, complete and uniform crash data, within 30 days of the crash event, by creating a Data Repository at the University of Connecticut.

### **Project Milestones:**

Tasks/Milestones	Projected Completion Date	Actual Completion Date
Submit HS-1 grant application for 5 <sup>th</sup> year Section 408 project	11-15-2010	
Receive approval of the HS-1 and initiate project	12-1-2010	

Establish a technical advisory committee (TAC) to establish user requirements and functionality for Connecticut's Crash Data Repository	12-15-2010	
Document and report on the TAC recommendations for the CRD	1-15-2011	
Design updated crash data repository structure	4-1-2011	
Design specifications for crash web access and analysis structure	6-1-2011	
Design web front application to take advantage of the web services,	7-1-2011	
to display/print a crash report, retrieve XML file for download		
Crash database repository database modifications complete	8-1-2011	
Web access and analysis programming complete	9-1-2011	
Web front application programming complete	10-1-2011	
Pilot application launch available for TRCC and TAC comments	10-1-2011	
CDR launched for use in Connecticut	11-30-2011	

# **Projected Budget by Funding Source:**

Funding Source	2006	2007	2008	2009	2010
NHTSA 408	10				225,917
Match					57,755
Total Funds					283,672

# **Project Status:**

State: Connecticut

The need for a State Crash Data Repository (CDR), a major recommendation in the 2007 NHTSA sponsored Traffic Records Assessment, has remained a primary objective of the TRCC. For three out of the past five years, proposals for CDRs have been put forth by different entities represented on the State TRCC.

Safety Data Improvements ------ Section 408 Application

# **E-Citation Processing System**

Project ID: CT-P-00009

### Core System:

Citation/Adjudication

#### **Performance Area:**

Completeness

- Uniformity
- Timeliness

Project Title: Electronic Citation Processing System

Lead Agency: State of Connecticut Judicial Branch - Court Operations, Centralized Infractions Bureau

### **Partner Agencies:**

State and Local Law Enforcement Agencies

# **Project Director/Primary Contact:**

Name: Stacey B. Manware

Title: Clerk, Centralized Infractions Bureau Agency: State of Connecticut Judicial Branch Centralized Infractions Bureau

Address: 225 Spring Street
City, ZIP: Wethersfield 06109
Phone: 860-263-2750

Email: Stacey.Manware@jud.ct.gov

### **Project Description:**

The creation of an application that enables the receipt by the Centralized Infractions Bureau (CIB) of electronically captured citations data, where in Phase I the data will be printed and used for scanning and data entry at CIB, and subsequently, in Phase II, a full production release in which the data will be automatically populated into the CIB automated system.

#### **Basis for Project:**

The citation system in Connecticut is a manual system which is vulnerable to human error. Information from handwritten tickets is data entered and subsequently transmitted to various entities. Exception processing is time consuming. An electronic method of creating tickets and ultimately populating the CIB database would significantly improve processing times and the accuracy of the information processed.

- This project will serve as a complement to all law enforcement citation pilot efforts statewide through ultimately building a back-end process for electronic traffic citations
- Based on previous traffic records assessments and recent strategic planning efforts, there is no electronic statewide roadside data capture system for traffic citations.

# **Goals and Objectives:**

Goal: Create an application that enables the Centralized Infractions Bureau (CIB) to receive electronically captured citation data.

# Phase I Objective(s):

- Develop electronic architecture standards that will allow electronic transfer of citation data
- Test architecture for processing and error handling capabilities
- Utilizing completed architecture, produce type-written citation data from police departments to use for scanning and data entry at CIB

# Phase II Objective(s):

 Eliminate scanning and data-entry phase and allow automatic population of citation data into the CIB automated system

#### Tasks/Milestones:

Submit/finalize HS-1 grant application to DOT, Transportation Safety Section.

### Assess Phase I Initiatives

- 1. State and Local law enforcement e-citation pilot initiatives
- 2. Production of electronic-citation data submitted by law enforcement to CIB for scanning and data entry
- 3. Design Intake at the Centralized Infractions Bureau: Audit error handling and reporting module
- 4. Design/code/test populate at CIB new fields, file conversions, edits, records written, log records, batch analysis of impacts, online analysis of impacts, image analysis of impact
- 5. Bank testing of paper tickets printed out
- 6. Payload testing parsing/loading data, error codes
- 7. Code/test audit, error and data entry reports

#### Assess Phase II Initiatives

- Production of electronic-citation data submitted by law enforcement resulting in automatic population into CIB database
- 2. Document volumes and define hardware/software needs
- 3. Architecture design
- 4. Web services application
- 5. Streamlining of CIB workflow

# **Projected Budget by Funding Source:**

Funding Source	2006	2007	2008	2009	2010
NHTSA 408		75,000	75,000	75,000	150,000
Match		19,000	19,000	19,000	37,500
Total Funds		94,000	94,000	94,000	187,500

### **Expected Impact:**

State: Connecticut

It is expected that an Electronic Citation Processing System will create efficiencies in several areas. In Phase One of the pilot, officer handwriting is being replaced by type-written characters, therefore eliminating some entry errors. Fewer entry errors will result in less exception processing. Less exception processing would improve the timeliness of down stream processing transmissions to the Courts and the Department of Motor Vehicles. Phase Two of the project will further minimize data entry, key stroke errors, and exception processing.

Responsibility for the continuation and upkeep of the system developed as a result of this project will be assumed by the Judicial Branch.

#### Status:

As stated under the 4<sup>th</sup> year project status, this project continues the development of the back-end process for the electronic capture of citation data by law enforcement. Activities have been completed and coordinated in conjunction with the Department of Public Safety, CAPTAIN and CIDRIS initiatives.

As highlighted, in regards to recent pilot-testing involving State and Local law enforcement, progress includes:

- New Britain Police Department and State Police began to issue electronic citations, on May 3,
- End-to-end transmission of electronic citation data was also completed with CIB.
- Briefing of the Capitol Region Public Safety Council and demonstration of the new system in April.
- Court Original scan tests at CIB are ongoing. Vendors have passed scanning test.
- Continue to coordinate work with vendors on technical aspects of pilot, including iterative testing.
- Payload file testing in progress from both vendors: both have passed validation tests: the focus now is on business rules.
- Paper defendant citations have been delivered for both vendors to Bank of America for scan testing. Working with Chris Osborn guide testing and required modifications.
- Drafting of documentation of internal CIB workflow and technical issues on hold during testing.
- Completed security document for e-Signature acceptance.
- Minor changes to XML payload schema (v3.2) completed and distributed.
- Delivered XML Schema v3.2 to vendors.
- Test platform for transmission testing pending.
- Statute file addendum in development.
- Bi-weekly meetings with various stakeholders to review adjusted timeline(s), expectations and responsibilities.

Safety Data Improvements ------ Section 408 Application

## E-Citation Pilots for Local Law Enforcement

Project ID: CT-P-00011

# **Core System:**

Citation/Adjudication

#### **Performance Area:**

Completeness

- Accuracy
- Timeliness

Project Title: E-Citation Pilot for Local Law Enforcement

Lead Agency: Capitol Region Council of Governments

## **Partner Agencies:**

State Judicial Department

State Department of Transportation

#### **Project Director/Primary Contact:**

Name: Cheryl Assis

Title: Director of Public Safety

Agency: CRCOG
Office: Headquarters
Address: 241 Main Street
City, ZIP: Hartford, CT 06106

Phone: 860-522-2217, extension 236

Email: cassis@crcog.org

#### **Project Description/Basis:**

This project will continue the roll out of e-citation and e-crash systems in law enforcement agencies. Software has already been procured for the existing e-citation/e-crash efforts and printers, scanners and other appropriate hardware/software will be installed in police vehicles.

The requested grant funds will be used to purchase mobile printers, handheld scanners, and other appropriate hardware for select law enforcement vehicles. Once vehicles are equipped with the required hardware, law enforcement personnel will use e-citation and/or e-crash software developed under previous year Section 408 initiatives. Citation/crash data will be electronically uploaded to the appropriate law enforcement servers. These servers will then upload the citation/crash data electronically to the appropriate State of Connecticut agency servers via XML specification standards.

The use of the e-citation/e-crash software will reduce data input errors and improve the completeness of the collected data. It should also improve police officer efficiency by reducing the amount of time that officers spend collecting citation/crash data and decrease the time it takes this data to be received by the appropriate State agency.

Revision Date: June 2010

#### Background:

Police efficiency is substantially hampered by the inability to cite violators associated with crashes and selective enforcement in an automated fashion. Moreover, this presents a systemic challenge to the enforcement system in that it compels substantial and delayed ticket entry and disposition by the state's judicial system. While improvements can be incremental, an electronic citation system is best accomplished as a cradle to grave ticketing system involving all parties from the outset.

In conjunction with the leadership of the Traffic Records Coordinating Committee, the State of Connecticut Judicial Department initiated a pilot electronic citation program. This program has the support of the Department of Public Safety and the Department of Transportation along with local law enforcement. In the past year, the Judicial Department has resolved issues regarding an electronic citation format and the paper document upon which the citation will be printed. Moreover, mobile printers and scanners have been identified and tested. While these may seem like small migratory tasks, they are vital steps toward the development of an all electronic citation system that will provide not only automated ticketing and docketing, but eventually full payment and Department of Motor Vehicles' adjudication of the infractions.

## **Expected Impact:**

Expected impacts include:

- Expand management information and targeted enforcement activities in equipped municipalities
- Improved timeliness of the availability of citation data to the courts
- Improved accuracy and completeness of collected and submitted citation data

#### Goals and Objectives:

Technical Objectives:

This project builds on prior investments of the State of Connecticut Department of Transportation.

- 1. The electronic citation applications currently being built/tested and implemented will provide:
  - Ability to reference the motor vehicle statute files maintained by the Connecticut Judicial Department.
  - Swipe or scan operator license information from crash participants or violators.
  - Integrate DMV operator and registration information to the citation.
  - Print a citation for the violator; forward an electronic citation to the Judicial Department's Central Infractions Bureau; and as an interim step, print a hard copy of the citation.
- 2. Using existing hardware and communications facilities, this system will provide a GPS reference on all electronic crash records and citations.

#### Tasks/Milestones:

- 1. Provide "train the trainer" instruction to selected individuals from participating towns, who will in turn train the police officers in their communities in the operation of the equipment and the full e-citation application.
- 2. Local law enforcement records management system, being initiated, contains the standard for the XML interface for crash reporting. Select towns will send all of their crash reports through the new system by the end of 2010.

- 3. As an adjunct to the e-Citation project, a records management system will be made available to any local law enforcement agency, thereby fully encouraging use of the shared resource with access to the ad hoc state crash repository.
- 4. Pilot communities will be selected for e-citation that are reflective of urban, suburban, and rural police agencies.
- 5. All equipment and services will be acquired using competitive procurements through GSA and/or cooperative procurement approved methods. The source has already been identified for the ruggedized printers and mobile scanners. These items have been tested by the application developers hired by the Judicial Department.

#### **Activities:**

Ruggedized mobile printers and scanners would be acquired for selected police traffic and patrol vehicles. The contract software product developed in the fourth year would be connected to the mobile data systems and fully interconnected with the Judicial Department.

## **Project Milestones:**

Tasks/Milestones	Projected Completion	Actual Completion
i dana/ivilleatoriea	Date	Date
Submit HS-1 grant application to DOT, Transportation Safety Section.	9-01-2010	
Select recipient law enforcement agencies in advance and collect baseline citation data for the months of July and August. This data would enumerate both crash related and non-crash related enforcement actions using the existing manual systems.	9-15-2010	
Finalize HS1 agreement with the State of Connecticut Transportation Safety Section.	10-15-2010	
Meet with pilot towns/agencies and determine the number of officers/vehicles in each town to be equipped with the e-citation pilot system.	11-15-2010	
Purchase and provide pilot towns with printers, scanners, and ecitation software.	12-15-2010	
Install applications in vehicles, including printers, scanners and software.	1-15-2011	
Provide training in use of e-citation data capture software, printers and scanners.	1-30-2011	
Test applications in preparation for pilot towns going live with their ecitation pilots.	2-15-2011	
Initiate the pilot and begin to upload collected citation data to the law enforcement server.	3-01-2011	
Upload citation data from the law enforcement server to the Centralized Infractions Bureau.	3-15-2011	
Continue to provide necessary training and support.	3-30-2011	

Employ a survey instrument for users of the e-citation pilot system	: 7-30-2011	
<ul> <li>To assess the satisfaction level of the users participating i</li> </ul>	n	
the pilot;		
<ul> <li>To assess their impressions of productivity improvements;</li> </ul>		
<ul> <li>To assess citizen satisfaction with the system.</li> </ul>		

# **Projected Budget by Funding Source:**

Funding Source	2006	2007	2008	2009	2010
NHTSA 408				300,000	\$50,000
Local Funds				75,000	12,500
Total Funds				375,000	\$62,500

## **Project Status:**

As stated in the 4<sup>th</sup> year project status, this project will continue the roll out of e-citation systems in local law enforcement agencies.

For Capitol Region law enforcement agencies the software has already been procured and the system only requires the installation of printers and scanners in the police vehicles. After law enforcement in the participating towns is provided the requisite equipment and software, training will be completed.

#### Current progress includes:

- Rolled out e-Citation initiative involving the Central Infractions Bureau on May 3, 2010
- Conducted earlier pilot testing of client side e-citation for limited audience, including an interface between e-citation and Bluelink; printed samples of citations
- CRCOG's mobile application has focused on an e-citation format and paper document to be used in printing the citation
- Equipment purchased including scanners, printers, and vehicle mounts for the printer
- Ticket issue settled; will use Global Justice standard for ethnicity
- Continued review of e-citation data edits/validation checks from Judicial
- Continued review of ConnDOT edit rules and XML specifications for motor vehicle crash reporting using the PR-1 crash report form
- Emphasizing importance of meeting with Judicial and other project contributors in demonstrating the e-Citation mobile application together with the e-Citation system link
- Coordination with pilot towns to help expedite e-citation pilot start-up

In addition, an extension of the citation application will be made available to non-CAPTAIN mobile data users via an electronic interface. This will allow the software to be used by more communities without requiring additional custom applications.

Safety Data Improvements ------ Section 408 Application

## **E-Citation Pilots for State Law Enforcement**

Project ID: CT-P-00010

#### Core System:

Citation/Adjudication

#### **Performance Area:**

Completeness

- Accuracy
- Timeliness

Project Title: E-Citation Pilots for Connecticut State Police

Lead Agency: Department of Public Safety

## **Partner Agencies:**

State Judicial Department

# **Project Director/Primary Contact:**

Name: Philip Halibozek

Title: Major

Agency: Department of Public Safety

Office: Bureau of Communications and Technology

Address: 1111 Country Club Rd City, ZIP: Middletown, CT 06457

Phone: 860-685-8686

Email: Philip.Halibozek@ct.gov

# **Project Description:**

This project will continue the roll out of e-citation systems for the Connecticut State Police. Mobile data capture software has already been developed for the existing e-citation effort. Printers, scanners, and other required software and/or peripheral devices will be installed in State Police vehicles.

The requested grant funds will be used to purchase seventy (70) mobile printers and other peripheral devices for Connecticut State Police vehicles. Once vehicles are equipped with the required hardware, and related software/peripherals, State Police personnel will use their e-citation application to electronically upload collected citation data to the State Police server and then to the State of Connecticut's Judicial Centralized Infractions Bureau (CIB).

#### **Basis for Project:**

Automated citation data collection is only available in a few law enforcement jurisdictions. Collection and submission of citation data in the paper oriented manual form is largely an inefficient process.

The use of the e-citation software will reduce data input errors and improve the completeness of the collected data. It should also improve police officer efficiency by reducing the amount of time that officers spend collecting citation data and decrease the time it takes this data to be received by the courts. A law

enforcement server interface will provide linkage for law enforcement to query driver licensing and vehicle data as well as provide a secondary linkage to emergency responders (i.e., EMS, fire, etc.).

# **Expected Impact:**

State: Connecticut

Expected impacts include:

- Expand management information and targeted enforcement activities
- Improved timeliness of the availability of citation data to the courts
- Improved accuracy and completeness of collected and submitted citation data

## **Project Milestones:**

Tasks/Milestones	Projected Completion Date	Actual Completion Date
Submit/Finalize HS-1 grant application to DOT, Transportation Safety Section.	10/01/10	
Determine the number of officers/vehicles to be equipped with the e-citation pilot system.	10/15/10	
Purchase/provide officers with necessary hardware/software applications.	11/01/10	
Install applications in vehicles, including printers and software.	2/15/11	
Provide training in use of e-citation data capture software, printers.	2/01/11	
Conduct tests in preparation for going live with e-citation applications.	4/30/11	
Initiate and begin to upload collected citation data to the State Police server.	4/30/11	
Upload citation data from the law enforcement server to the Centralized Infractions Bureau.	4/30/11	
Continue to provide necessary training and support.	2/15/11	

## **Projected Budget by Funding Source:**

Funding Source	2006	2007	2008	2009	2010
NHTSA 408			25,000		\$50,000
Local Funds			6,250		12,500
Total Funds			31,250		\$62,500

# **Project Status:**

Discussed under the  $3^{rd}$  year project status, and continuing into the  $4^{th}$  year, the focus of 2010-2011 ( $5^{th}$ year) for this project will be the expansion of the number of State Police vehicles equipped to enable the issuance of electronic citations. Status to-date includes:

Traffic trooper issued first e-citation on May 3, 2010. End-to-end transmission of e-citation data was also completed with CIB.

Revision Date: June 2010

- E-Tickets issued in the first half of May 2010 totaled 701.
- Completion of the development portion for the e-citation.
- Completion of the citation design and creation.
- 34 Test printer packages received at DPS.

State: Connecticut

- Awaiting further direction regarding testing and any modifications that may be necessary to interface.
- CIB is still working on method of assigning infraction numbers, and whether they will be given to the agency in a bulk lot or individually assigned at time of request.
- On going coordination with the CIB designers regarding the Judicial Electronic Citation Processing System Project.

Safety Data Improvements ------ Section 408 Application

# E-EMS Patient Care Report Data Collection System

Project ID: CT-P-00001

# **Core System:**

Injury Surveillance/EMS

#### **Performance Area:**

Improve the timeliness, accuracy and completeness of PCR data.

- Improve <u>access</u> to PCR data for completing analyses for determining the quality of care provided by local EMS providers.
- Improve <u>access</u> to PCR data for other users such as the CODES and NEMSIS projects.

Project Title: Emergency Medical Services Patient Care Report Data Collection System

Lead Agency: Department of Public Health (DPH)/Office of Emergency Medical Services (OEMS)

# **Partner Agencies:**

- Department of Information Technology (DoIT)
- Department of Public Health/Operations Branch Information Technology Section
- EMS Health Care Providers Statewide

#### **Project Director/Primary Contact:**

Name: Bill Teel, Ph.D. Title: Epidemiologist

Agency: DPH

Office: Office of EMS
Address: 410 Capitol Ave.
City, ZIP: Hartford, CT 06105
Phone: 860-509-8116
Email: bill.teel@ct.gov

## **Project Description:**

This project is managed by the Department of Public Health (DPH)/Office of Emergency Medical Services (OEMS). The project provides for the purchase and distribution of Toughbook laptops to all Connecticut EMS providers. Toughbook laptops are provided contingent upon an EMS provider acquiring NEMSIS gold standard compliant Patient Care Reporting (PCR) software to be used to collect patient care data for all patients transported to the ED. PCR data is being analyzed to determine the level of patient care provided and how care might be improved. The PCR data will also be made available to the Connecticut Crash Outcome Data Evaluation System (CODES) and the NEMSIS projects.

#### **Basis for Project:**

Previously there has been no electronic collection of emergency medical services (EMS) patient care data. A central State repository for collected PCR data has also not been available. Consequently the opportunity to review and analyze PCR data to determine the standard of care provided by EMS service providers has not been possible nor have PCR data been available to other users such as CODES. The DPH, Office of EMS has attempted to ameliorate this circumstance for a number of years. To date, the

DPH has spent over \$1,000,000 to develop the backend software to archive and store patient care reports that will be sent by the EMS providers to the Office of EMS.

## **Expected Impact:**

State: Connecticut

Impact of the electronic reporting of EMS patient care reports include:

Increase in the number of electronically collected patient care reports (PCR).

Increase in the percentage of electronic PCR data that provide for the collection of Gold NEMSIS compliant data elements. The number of NEMSIS data elements captured for each PCR depends on the seriousness of the call for service.

Improve linkage of electronically collected EMS data to ED and inpatient hospital discharge data to obtain outcome and diagnosis data to improve the quality of EMS care.

# **Project Priority:**

Completion of the EMS electronic patient care reporting system statewide has been extended over several years.

## **Project Milestones:**

Tasks/Milestones	Projected Completion Date	Actual Completion Date
Submit/Finalize HS-1 grant application	10-15-2010	
Purchase/Provide Toughbooks to EMS providers	01-10-2011	
Test receipt of EMS PCR data sent over Internet	02-10-2011	
Continue checking data submitted by EMS providers	Ongoing	
Look at data variations at individual EMS provider level	Ongoing	
Maintain effort to assure data cleaning	Ongoing	
Continue translation of NEMSIS 4 digit codes into English phrases	Completed	
Continue to analyze EMS PCR data	Ongoing	
Develop and apply meaningful metrics to improve patient care	Ongoing	
Share EMS PCR/NEMSIS data with CODES project	Ongoing	
Implement plan to provide access to EMS PCR data to NEMSIS,	Completed	
State Agencies and Research Institutions		
Provide monthly reports	Ongoing	
Yearly summary of EMS data analysis	07-15-2011	
EMS quality control education component	Ongoing	

#### **Projected Budget by Funding Source:**

Funding Source	2006	2007	2008	2009	2010
NHTSA 408	190,000	310,000	310,000	100,000	100,000
Local Funds	1,000,000	75,000	75,000	25,000	25,000
Total Funds	1,190,000	385,000	385,000	125,000	125,000

#### **Project Status:**

- As described under the 4<sup>th</sup> year project status, Number of EMS PCR records submitted todate - 700,000
- Transports included in the EMS PCR data as a result of miscodes are now being deleted
- New version of NEMSIS Version 3 draft dataset still under review
- Largest EMS provider online and sending in electronic PCRs
- Application to download data from the server that can be translated into a format for statistical analysis using Stata (software), developed
- Working on data cleaning of approximately 10,000 records, which are missing incident city FIPS codes
- Follow-up July 2009 memo to vendors and EMS providers requesting that 400+ NEMSIS required data elements be submitted for each emergency response, as each case dictates
- Requested frequencies/crosstabs report from PCR records
- Following up standardizing data to Gold NEMSIS standard

<u>Note</u>: The DPH Office of Emergency Medical Services has made progress in adding electronically collected PCRs to its database server. Electronic reporting is the only means of PCRs being added to this database, which prior to 2008, did not exist. Progress is expected to continue in the next twelve months.

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Plans also include the linkage of EMS data with ED and inpatient hospital discharge data to analyze outcomes and diagnosis to gauge the appropriateness of EMS care received by Connecticut residents, and improve the quality of patient care.

Safety Data Improvements ------ Section 408 Application

## E-Motor Vehicle Crash Reporting CSP to DOT

Project ID: CT-P-00006

#### Core System:

Crash

#### **Performance Area:**

Completeness

- Uniformity
- Timeliness

Project Title: E-Crash Reporting to DOT/GPS-GIS/Crash-Roadway-ADT File Integration

**Lead Agency:** Connecticut Department of Transportation (ConnDOT)

#### **Partner Agencies:**

State Department of Public Safety (DPS)

NexGen Local Law Enforcement

#### **Project Director/Primary Contact:**

Name: Kerry Ross Agency: ConnDOT

Office: Office of Policy and Systems Information

Address: 2800 Berlin Turnpike City, ZIP: Newington, CT 06131

Phone: 860-594-2087 Email: Kerry.Ross@ct.gov

#### **Project Description:**

The GIS/Computer Systems Section will develop and implement an accident location reference system that will convert the GPS coordinates to route number and cumulative mileage to those cases on the Department's server, and improve the accuracy of the Department's geocoded roadway network. The Department will also seek improvements in accident location information by providing accident location through GPS coordinates, and integrate the accident data with the State's GIS system.

The Department will finalize a PC/database system that has the same functionality as the existing mainframe system, and write reports to read data on the Department's server, which is to be maintained by the Office of Information Systems. Department staff will be able to generate reports and perform ad hoc queries through the Department's server. The Office of Information Systems will also transfer historical data on the mainframe from ASCII file on cartridge tapes to relational database on the Department's server. Staff will have the ability to directly view and edit historical cases on the server. The Department will also integrate other traffic files, such as roadway and ADT files, with the accident file, and write reports that read data from the other traffic files. A decision will be made on whether the Accident Records Section must continue to maintain its own roadway and ADT files, or if new reports can read traffic files maintained by other sections.

Develop two integrated reporting modules: a formalized report set to replicate reports previously developed on the mainframe, and an adhoc query database. All current reports will be created from

newly generated specifications, relying on end user interviews, websites or new requests. All current file transfer formats are included in this report modules phase.

Some of the major Accident Records Utilities/Reports requiring conversion:

- Upgrade the platform of the Traffic Accident Viewing System (TAVS). TAVS is a PC based Microsoft Windows application that displays and prints traffic accident data based on criteria selected and/or inputted by the user. The application contains traffic accident data for a seven year period.
- Convert Traffic Accident Surveillance Report (TASR). This report, which is produced for the latest 3-year period available, shows accident totals, traffic counts, accident rates and various roadway features for the entire state highway system. For each state road location, TASR displays location characteristics, accident totals, number of vehicles passing through the location, million vehicle miles of travel, average accident rate for that type of location, actual accident rate for that location, critical accident rate for that location, and the ratio of the actual accident rate to the critical accident rate. TASR is sorted by route and cumulative mileage.
- Suggested List of Surveillance Study Sites (SLOSSS). This is a list of TASR locations that experienced abnormally high accident rates for the corresponding 3-year period. Each TASR location with 15 or more accidents and whose actual accident rate is greater than its critical accident rate is included on SLOSSS. SLOSSS displays similar information to TASR, with the addition of a sequence number that is used to rank the locations by the ratio of the actual accident rate to the critical accident rate. SLOSSS is sorted both by route and cumulative mileage and also by sequence number. The objective in developing SLOSSS is to define those locations which have the greatest promise of accident reduction and thus to give a broad measure of overall needs of highway safety improvements.
- Q-Factors. This is a report that displays injury and fatal accident cost factors by roadway group and intersection types for state roads. Q-Factors, which is produced for a 3-year period, displays fatal accidents, injury accidents, property damage only accidents, fatalities, injuries, accident totals, and cost factors derived from injury and fatality costs reported annually by the National Safety Council.
- Before and After Studies. In conjunction with the Annual Safety Report prepared by the ConnDOT Division of Traffic Engineering, Before and After Studies of accident frequencies are periodically performed on safety improvement projects to evaluate their cost effectiveness. The Annual Safety Report is annually submitted to the Federal Highway Administration (FHWA).
- Accident Experience. This is a history of accidents for a specific location and time period, which describes the dynamics of each accident in detail. These are prepared daily for various sources.
- Connecticut Accident Summary Tables (CAST). These tables distribute accident, vehicle and person totals by major fields that are contained in the ConnDOT database file. They can be produced for any type of accident as well as for all accidents on file.
- Develop system capability of accessing and managing all applicable roadway files for the purpose of maintaining accident files.
- Provide necessary implementation, testing, training and support, including network analysis and database training to aid in the roadway network improvements.

Safety Data Improvements ------ Section 408 Application

#### **Basis for Project:**

Currently, the Connecticut Department of Transportation (Department) relies on receiving hard copies of the police accident report (PR-1) forms from the State and local police. Approximately 115,000 PR-1's are sent to the Department annually. Selected data fields from the PR-1's are coded using Unisys direct entry terminals where validity checks are performed on the data fields. The coded data resides on a UNIX workstation. Periodically, a batch ASCII file is created, copied to a 9-track tape, mounted on a mainframe tape server, and read by mainframe programs to update the mainframe accident file. This hard copy reporting procedure and manual coding process consumes time and manpower. More importantly, most of the computer hardware used in this process is no longer supported.

The current mainframe accident file was established in 1995 as the result of a revision to the PR-1 form. The file currently resides on tapes in an ASCII format. No applications have been developed to read this file, and no relational database file exists to allow ConnDOT to perform ad hoc queries. The file is converted to the pre-1995 format for the production of all reports. Since some information is lost in the conversion process, the data contained in reports produced by ConnDOT do not reflect the data recorded from the PR-1 form.

It should be noted that queries are conducted periodically of the crash file to determine timeliness, completeness, and uniformity.

Specific deficiencies for current reporting of reportable crash data include:

- Crash data entry from hard copy is time-consuming and can potentially introduce error.
- Most of the computer hardware used in the crash data entry process is no longer supported.
- Based on sample cases received at ConnDOT in January and February 2007, the timeliness (average) for law enforcement to complete a paper PR-1 and make it available to ConnDOT for processing is 25 days from the date of the crash. This project emphasizes the entry and availability of crash data more quickly than is currently possible with submission, data entry and availability of crash data received in hard copy.
- No local road PDO crash data (estimated 35,000 crashes per year) were added to the ConnDOT crash file prior to 2007.

#### **Expected Impact:**

Expected impacts in the electronic reporting of PR-1 crash records from the CSP to ConnDOT include:

- Improve the <u>timeliness</u>, <u>accuracy</u> and <u>completeness</u> of crash data from CSP with emphasis on reducing the time required to submit PR-1 crash reports from CSP to ConnDOT.
- Improve the <u>accuracy</u> of crash location data.
- Improve the <u>completeness</u> of crash data through entry of PDO crash data with emphasis on increasing the total number (both hard copy and electronic) of local road PDO crash reports that are submitted and entered onto the ConnDOT crash file each year.
  Improve the <u>integration</u> of crash data with roadway and ADT files.
  Improve the <u>access</u> of crash data to users.

#### Tasks/Milestones

- Develop system capability of accessing and managing all applicable roadway files for the purpose of maintaining accident files,
- Provide necessary implementation, testing, training and support, including network analysis and database training to aid in the roadway network improvements,
- All appropriate documentation must be included,
- Development of New Comprehensive Road Network inclusive of dual directional Interstates and limited access expressways, State Routes, Local and Private Roads in phases, having the ability

to meet the needs for accident location, routing address matching and geocoding for the Department and State,

- Development of new dual directional interstates and limited access expressways,
- Develop the ability to apply adjustments of roadway inventory data to historical locations of accident crash records,
- Update the Traffic Monitoring system to provide needed ADT data information for accident data reporting,
- Replicate all required mainframe reports,
- Provide the capability to develop adhoc query reporting of accident crash data,
- Finalize the development and enhancement of the NEXGEN Police Interface Pilot to improve collection of accident/crash GPS and location information, and
- Develop of electronically receiving accident crash data from other supporting towns along developing validation of the acquired data.

#### **Projected Budget by Funding Source:**

Funding Source	2006	2007	2008	2009	2010
NHTSA 406	\$150,000	150,000	150,000	150,000	
NHTSA 408					50,000
State Funds					12,500
Total Funds	\$150,000	\$150,000	150,000	150,000	62,500

## **Project Status:**

The following information was contained in an Interim Progress Report, submitted in April 2010 for the Section 408 application – Local Road Property Damage Only (PDO) Crashes.

<u>Performance Measure used to track Improvements</u>: Number of property damage only (PDO) crashes being entered into the central crash repository at the ConnDOT Accident Records Section.

<u>Improvements Achieved or Anticipated</u>: Completeness of the ConnDOT crash file (no local road PDO crash data were added to the ConnDOT crash file prior to 2007) is expected to continue from calendar year 2007 crash data to the calendar year 2008 crash reporting file with the addition of 31,530 local road PDO crashes to the 2008 calendar year file as of April 2010.

<u>Specification of how Measure is calculated</u>: Number of local road PDO reports received and entered for calendar year 2008 (January through December 2008) as of April 2009 compared to the number received and entered for calendar year 2008 as of April 2010.

# Date and Baseline Value for the Measure:

January through December 2008 Crash Totals as of April 2009

All State Roads	Local Road Injury	Local road PDO	Total		
28,396	4,536	15,144	48,076		

State: Connecticut

Date and Current Value for the Measure:

January through December 2008 Crash Totals as of April 2010

All State Roads	Local road injury	Local road PDO	Total
62,967	9,687	31,530	104,184

#### Note:

The ConnDOT's progress in adding local road PDO crashes to its crash repository continues – The number of local road PDO reports received and entered for 2009 crashes as of April 2010 - 6,658. According to the Accident Records Coding Supervisor, 0 records for 2009 had been entered as of April 2009. Prior to 2007, no local road PDO crash data were added to the ConnDOT crash file.

Work also continues to establish and finalize an xml schema to enable the Department to begin receiving on a pilot basis electronic copies of validated and edited crash reports from the CT State Police and select local jurisdictions.

Progress is also being made for migration of crash data from the mainframe to a PC data base system. Creation of an electronic version of the PR-1 crash report to replace the present DCR system has been completed.

The Department continues to work with the Department of Public Safety (DPS) to discuss electronic files being transferred to ConnDOT, contained on the IT server and to verify edits of the PR-1. Following e-PR-1s from DPS will be local law enforcement agencies, including the towns of Madison, Branford, East Haven, North Haven, Hamden, Ansonia, Fairfield, North Branford, and Shelton, as well as towns represented in CAPTAIN/CRCOG pilot initiatives.

Additional reporting from the April 2010 monthly progress report:

Miles of mainline roadway mileage contained in the Department's network geocoded to-date 2,922

- Interstates percent completed ... 80.41%
- Other Expressways percent completed ... 29.33%
- Other State Maintained percent completed ... 23.78%
- HPMS Upper Functional Class Town Roads percent completed ... 61.88%
- Other Town Roads percent completed ... 0
- Private Roads percent completed ... 2.17%

Safety Data Improvements ------ Section 408 Application

# **Crash Outcome Data Evaluation System**

Project ID: CT-P-00013

#### Core System:

Injury Control

#### **Performance Area:**

Integration

**Project Title:** Crash Outcome Data Evaluation System (CODES)

**Lead Agency:** Department of Public Health (DPH)

# **Partner Agencies:**

Department of Transportation

Connecticut Hospital Association

## **Project Director/Primary Contact:**

Name: Justin Peng

Agency: Department of Public Health

Office: Health Education, Management, and Surveillance Section

Address: 410 Capitol Ave, MS# 11-HLS

City, ZIP: Hartford, CT 06134 Phone: 860-509-7774 Email: Justin.Peng@ct.gov

#### **Project Description:**

The Crash Outcome Data Evaluation System (CODES) Project is a set of State-based operational data systems created and maintained to identify priority needs for health promotion and injury prevention. Ownership of the databases that comprise the CODES data system resides with multiple agencies, yet Department of Public Health (DPH), awarded as the CODES Program for Connecticut, serves as the main portal that is able to liaison with the data owners. It is a goal of CODES to assist in creating a data sharing network and integrated system that avoids unnecessary duplication of costs and personnel administration. CODES originated as an innovative means to generate data for outcome-based decision making related to improving traffic safety nationally at a time when traffic injuries and fatalities were at their highest levels. In the years that followed since that initial concept, CODES personnel have become successful in performing data linkage activities, initiating data queries, and performing data analysis using software applications and statistical methodology that few other programs have perfected. CODES is used to identify traffic safety problems, support traffic safety decision makers, support traffic safety legislation, and educate the public.

#### **Basis for Project:**

Prior to 2006, there had been no integration of the crash data to the health care system database. As of June 2010, years of linked data, both for hospitalization as well as emergency department visit to crash data totaled 12. CODES electronically tracks victims of a motor vehicle crash from the scene through the health care system to determine crash outcome in terms of mortality, injury, severity, and health care cost.

Safety Data Improvements ------ Section 408 Application

#### **Expected Impact:**

Impact of the integration of crash data to other databases includes:

- Increased number and years of databases linked to the crash database.
- Increased use of integrated data (CODES) to identify traffic safety problems, support traffic safety decision makers, support traffic safety legislation, and educate the public.
- Increased data sharing of crash data linked with health care system data.
- Increased accessibility to crash data linked with health care data for CODES personnel and others to perform data analysis for highway traffic safety.

# Goals/Objectives:

The CODES initiative has a primary objective the use of data linkage in pursuit of traffic safety by providing data and analyses to support State and Federal programmatic decisions.

Towards this objective, CODES is designed to foster and cultivate the use and analysis of multiple highway safety data systems for highway safety applications at the State level, and facilitate State participation in CODES Data Network multi-state studies coordinated by NHTSA. NHTSA and State CODES programs work together to:

- 1. Develop, implement and manage an integrated multi-stakeholder system at the state and national level leveraging necessary resources (time, money, personnel, and equipment) as needed.
- 2. Advance the interpretation/analysis of multiple data sets to support traffic safety using state-of-the-art methodologies leveraging the use of appropriate software, equipment, and training.
- 3. Establish a foundation for data sharing with key stakeholders NHTSA, FARS, State Highway Safety Offices, TRCC, and other potential data users.
- 4. Create greater demand for CODES data by continuing to educate State government officials on the power, benefit and application of the CODES efforts in a "real world" context.
- 5. Assess the medical and economic impact of injuries to influence and inform State best practice outreach interventions and policy changes.

#### Tasks/Milestones:

- Link additional years of crash data to hospitalization and emergency department visit data as made available.
- Obtain approval from and/or form agreements between CODES program and mortality and Emergency Medical Services (EMS) data owners.
- Link crash data to mortality and EMS data as made available.
- Conduct at least one State-specific application annually based on CODES data and expected to provide support to the State's highway safety goals.
- Develop and maintain a written general data release policy for use of the CODES linked data that is compatible with State confidentiality and data access policies.
- Develop and maintain written documentation of the within-state linkage processes, and use this
  documentation to contribute, when feasible, improvements to the CODES Basic Linkage
  Guidelines and other CODES training materials for all states.
- Maintain an administrative governing body, known as the CODES Advisory Board consisting of data owners and users that meets quarterly to review/maintain CODES governing policies and to keep current CODES State network activities.
- Participate in NHTSA-sponsored CODES quarterly meetings, including annual technical assistance and networking meeting.
- Participate in Data Network special studies designed by NHTSA by contributing data specific to the study as coordinated by NHTSA or designated CODES resource centers.

Safety Data Improvements ------ Section 408 Application

 Contribute, when feasible, by serving as mentors, trainers, and technical support to others in the CODES Data Network System.

## **Project Status:**

The following information was contained in an Interim Progress Report, submitted in April 2010 for the Section 408 application – Health care system databases linked to the crash database by the Department of Public Health (DPH).

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<u>Performance Measure used to track Improvements</u>: Number and years of health care system databases linked to the crash database by the Department of Public Health (DPH) Crash Outcome Data Evaluation System (CODES) Project.

<u>Improvements Achieved or Anticipated</u>: Integration of the crash database to hospitalization and emergency department visit databases from 8 data years of linked data as of June 2009 to include an additional data year for hospitalization data and emergency department visit data linked as of April 2010.

<u>Specification of how Measure is calculated</u>: Number(s) of data years for hospitalization and emergency department visits linked through the CODES 2000 software.

Date and Baseline Value for the Measure:

Number of data years for hospitalization and emergency department visits linked as of June 2009

Dataset integrated with crash	Years linked	# of data years
Hospitalization	2002-2005	4
Emergency department visit	2002-2005	4
		Total = 8

## Date and Current Value for the Measure:

Number of additional data years for hospitalization and emergency department visits linked as of April 2010

Dataset integrated with crash	Year linked	# of data years
Hospitalization	2006	1
Emergency department visit	2006	1
		Total = 2

Note: The DPH CODES Project has made progress in integrating hospitalization and emergency department visit data to the crash data. More data years are expected to be integrated. Additionally, the CODES Program is expected to add the integration of mortality data and emergency medical services (EMS) data to the crash data in future years.

#### **Other Projects**

# Connecticut Integrated Vehicle and Licensing System (CIVLS)

Now under contract (CIVLS) to address critical Agency and Public needs

Critical needs supporting DMV Mission being addressed – Solution Approach will:

- Improve timeliness and responsiveness to Connecticut's citizens and DMV Stakeholders and Business Partners
- Streamline business processes
- Standardize and integrate business and systems processes
- Improve DMV operational efficiency in performing key business processes and
- Modernize (all) agency-wide systems and supporting technologies

Proven solution, proven benefits, proven vendors

- Building on other states' experiences
- MOTS approach reduces risk, accelerates realization of benefits Revenue improvements, Cost Savings, Benefits to all Constituents: Public, Stakeholders, State

Fixed price contract – approximately \$30M

Payback within 7-10 years (extremely conservative → based on Registration/Title only)

Schedule - 2010 - 2014

- Project in the 'Solution Validation Phase' 6 month phase to validate proposed solution and refine implementation plan
- Release 1 4 implementation addresses agency-wide needs

#### **Connecticut Impaired Driver Records Information System (CIDRIS)**

Current planning for CIDRIS includes electronic roadside data capture of traffic citations, integration/interface of Judicial and DMV information, integration/interface with offender-based data, and a data mart decision support system. The CIDRIS project will lead to more timely and accurate driver, vehicle and enforcement-adjudication data and a records management and tracking system enabling law enforcement, licensing and criminal justice agencies and others to better enforce, adjudicate and impose sanctions against impaired driving offenders.

CIDRIS - required functionality

- Identify, charge, and sanction all impaired driving offenders.
- Manage impaired driving cases from arrest through the completion of court and administrative sanctions.
- Recognize geographic areas and trends, evaluate countermeasures, and identify problematic components of the overall impaired driving control system.
- Provide law enforcement and court personnel offender information to properly respond to offenses.
- Reduce administrative costs and increase efficiencies for dealing with impaired driving and at the same time address drivers with other types of impairments.

- Manage the workflow of all roadside citations issued from encounter through disposition.
- Maintain a full "chain of custody", including an audit trail, for all citation data captured. Need to be able to view changes to citations, by whom, when, and why citation was changed.
- Centralized decision support environment to track citation statistics and metrics for users such as Court Operations, CPCA, ConnDOT, DPS, and DMV.
- Real-time based and 24x7 so that entries made at the roadside or desk are immediately available to all CIDRIS users.

### Commercial Vehicle Accident Reporting System (CVARS)

Funding: All funding provided by the Federal Motor Carrier Safety Administration (FMCSA)

Funding for CVARS continues primarily to the Connecticut Sate Police who have incorporated Commercial Vehicle Crash reporting software into the NexGen software platform. The NexGen Commercial Vehicle Crash reporting software has also been made available to local law enforcement.

Filing PR-1s using Adobe Forms - PR-1 possibility without a PC in the cruiser - Law enforcement users would only need to have the Adobe reader. The developer would need to use a special version of the Adobe software to design the PR-1 into a special .pdf file, fillable when only using the reader. This special .pdf file could be posted on any website, or e-mailed to anyone. Files could be restricted so once certain fields (e.g., personal information) were filled in, the file would only allow access by the original officer and the receiving server. Such a restriction would guarantee data confidentiality. It would also be possible to let the officer fill out the form, print it for his own internal uses, and then submit after his internal reviews are complete. When an officer did fill out this Adobe form, he would have a special button to submit. The entire form would be sent to a special Adobe server, which would put the filled out form into XML, ready to upload to the appropriate server/repository.

Data Needs Assessment - Data collection standards - There is some evidence to suggest that different data collection standards are being used by law enforcement. This impacts the consistency of the collected data. The State's Attorney General Office has requested a review of the data collection protocols used by law enforcement to determine what measures can be employed to assure more consistent data collection procedures especially as this regards prosecuting of traffic law offenders.

Driver License Bar Code Pilot - Driver License Bar Code - The Connecticut Driver License contains bar coded information. Provision to law enforcement of bar code scanning equipment and software would greatly facilitate collection of driver license data as well as improve the accuracy of the collected data. Use of this hardware and software would also improve the efficiency of the law enforcement officer collecting the data.

Regional Technology Conference - A day to day and a half Conference would provide the opportunity for TRCC stakeholders, including Executive Management to become better informed about the traffic records efforts in other states. Participants would have opportunities to attend sessions about existing and emerging technologies, including "best practices" from other states concerning traffic safety data collection, management and access. States have generally become more restrictive regarding out-ofstate travel; and for traffic safety data collectors, managers and users, the Conference likely would be their only opportunity to become more up-to-date regarding methods and technologies that can improve the traffic records safety data system in Connecticut. A bi-Regional Conference was held in Saratoga Springs, New York in February 2010.

Revision Date: June 2010

# Other Suggestions:

Crash/Citation/Incident law enforcement location analysis software accessible by each community

<u>Public policy endorsement of adding e-mail addresses on DMV records for registrations and licenses</u>

Open source, no cost full function accident diagramming tool for both thick and thin client users

Data analysis software/all stakeholders

The traffic engineer planning to resurface a road, the city planner developing safe school routes, the high school driver education teacher planning a curriculum, the public works director applying for a State grant for reconstructing a hazardous intersection, the sergeant targeting selective enforcement, the motor vehicle administrator, the highway safety planner as well as other stakeholders need timely and complete motor vehicle traffic crash information.

<sup>&</sup>lt;sup>2</sup> TRCC stakeholders include representatives, who remain fairly active in attending meetings and participating in the decision making of the committee, and advisors, whose input to the TRCC is vital, but who are unable to participate as actively as others.

<sup>&</sup>lt;sup>3</sup> Use of the MMUCC Guideline is voluntary. The Model Minimum Uniform Crash Criteria (MMUCC) Guideline was updated in 2008, and published as the 3<sup>rd</sup> Edition.

<sup>&</sup>lt;sup>4</sup> Commercial Vehicle Analysis Reporting System (CVARS) project – In 2006, the Connecticut State Police (CSP) began the electronic capture and transfer of PR-1 crash reports to the Commercial Vehicle Safety Division (CVSD) within the Department of Motor Vehicles for subsequent upload to SafetyNet.

<sup>&</sup>lt;sup>5</sup> Most crash data collected by State and local law enforcement agencies are stored on local servers. Whether the data are collected in hard copy or electronically, hard copies of the report are mailed or faxed to ConnDOT. One of the most important objectives of the TRCC is the development and implementation of a procedure that allows PR-1 crash reports to be electronically uploaded from local and CSP servers to the ConnDOT crash file server.

<sup>&</sup>lt;sup>6</sup> Verified by the Manager of the Accident Records Section in the 2006 Section 408 Application.

<sup>&</sup>lt;sup>7</sup> Review conducted by InfoGroup, Inc., technical advisor to the State TRCC.

<sup>&</sup>lt;sup>8</sup> The Gold Compliance rating means that all EMS services must use the 400+ elements in the NEMSIS 2.2.1 Data Dictionary, with full XML compliance built into the software.

<sup>&</sup>lt;sup>9</sup> CARE a public domain, user-friendly analytical procedure that facilitates analysis of crash data. CARE was developed with NHTSA funding.

<sup>&</sup>lt;sup>10</sup> The concept of a Crash Data Repository was proposed by the TRCC in 2006 and in 2007; however, due to the lack of a sponsoring agency each year, the proposal failed. In 2009, the Department of Public Safety (DPS) offered to serve as the lead agency for the development of a Crash Data Repository, but then had to decline.